

UMR. EAH PPO Plan with HRA

Coverage For: Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-207-3172 or visit member.umr.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> : \$3,000 Individual / \$6,000 Family <u>Out-of-Network</u> : \$9,000 Individual / \$18,000 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If youhave other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive</u> care is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.</u> <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	<u>Network</u> : \$5,000 Individual / \$10,000 Family <u>Out-of-Network</u> : \$15,000 Individual / \$30,000 Family Per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have otherfamily membersinthis <u>plan</u> ,theyhave tomeettheirown <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>member.umr.com</u> or call 1-800-207-3172 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might usean <u>out-of-networkprovider</u> forsome services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copaym</u> e	ent and <u>coinsuranc</u>	<u>e</u> costs shown in this chart are after your <u>deductible</u> has beer	n met, if a <u>deductible</u> applies.
Common Medical	Services Vou	What You Will Pay	Limitations Exceptions & Other Important Informati

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (Youwillpaythemost)	
lf you visit a health care <u>provider's</u> office	Primary care visit to treat an injury or illness	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Virtual Visits - 0% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . No virtual coverage <u>out-of-network</u> .
or clinic	<u>Specialist visit</u>	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None
	Preventive care/ screening/ immunization	No Charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> ifthe servicesneededarepreventive. Then check what your <u>plan</u> will pay for. No coverage <u>out-of-network</u> .
If you have a test	<u>Diagnostic test</u> (x- ray, blood work)	20% <u>coinsurance</u>	Lab Testing: Not Covered X-Ray/Diagnostics: 50% <u>coinsurance</u>	Preauthorization is required <u>out-of-network</u> for certain services or a \$1,000 penalty applies. No coverage <u>out-of-network</u> for lab testing.
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization is required <u>out-of-network</u> or a \$1,000 penalty applies.

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (Youwillpaythemost)	
If you need drugs to treat your illness or condition More information about <u>prescription</u>	Tier 1 - Your Lowest Cost Option	Retail: \$10 <u>copay</u> Mail-Order: \$25 <u>copay</u> Specialty Retail: \$10 <u>copay</u>	Retail: \$10 <u>copay</u> Specialty Retail: \$10 <u>copay</u>	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31 day supply. Mail-Order: Up to a 90 day supply or Preferred 90 Day Retail <u>Network</u> Pharmacy. Specialty drugs are not covered through mail-order You may need to obtain certain drugs, including certain
drug coverage is available at	Tier2 - Your Mid- Range Cost Option	Retail: \$35 <u>copay</u> Mail-Order: \$87.50 <u>copay</u> Specialty Retail: \$150 <u>copay</u>	Retail: \$35 <u>copay</u> Specialty Retail: \$150 <u>copay</u>	specialty drugs, from a pharmacy designated by us. Certain drugs may have a <u>preauthorization</u> requirement or may result in a higher cost. If you use an <u>out-of-network</u> pharmacy (including a mail order pharmacy), you may be responsible for any amount over the <u>allowed amount</u> . Certain preventive medications (including certain contraceptives) are covered at No Charge.
	Tier3 - Your Mid- Range Cost Option	Retail: \$70 <u>copay</u> Mail-Order: \$175 <u>copay</u> Specialty Retail: \$250 <u>copay</u>	Retail: \$70 <u>copay</u> Specialty Retail: \$250 <u>copay</u>	See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. You may be required to use a lower-cost drug(s)prior to benefits under your policy being available for certain prescribed drugs. Prescription drug costs are subject to the annual <u>deductible</u> . <u>Network deductible</u> will be applied to the <u>out-of-network</u>
	Tier 4 - Your Highest Cost Option	Not Applicable	Not Applicable	provider and applies to the <u>Network out-of-pocket limit</u> .
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Out-of-network allowed amounts</u> for Facility Fees are limited to \$760 per date of service. <u>Preauthorization</u> is required <u>out-of-network</u> for certain services or a \$1,000 penalty applies.
	Physician/ surgeon fees	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information	
Event	May Need	Network Provider (You will pay the least)	Out-of-Network Provider (Youwillpaythemost)		
If you need immediate	Emergency room care	20% <u>coinsurance</u>	*20% <u>coinsurance</u>	* <u>Network deductible</u> applies.	
medical attention	Emergency medical transportation	20% <u>coinsurance</u>	*20% <u>coinsurance</u>	* <u>Network deductible</u> applies.	
	<u>Urgent Care</u>	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Virtual Visits - 0% <u>coinsurance</u> by a Designated Virtual <u>Network Provider</u> . No virtual coverage <u>out-of-network</u> .	
lf you have a hospital stay	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Preauthorization is required out-of-network or no coverage	
	Physician/ surgeon fees	20% <u>coinsurance</u>	50% <u>coinsurance</u>	None	
-	Outpatient services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 20% <u>coinsurance</u> <u>Preauthorization</u> is required <u>out-of-network</u> for certain services or no coverage See your policy or <u>plan</u> document for additional information about EAP benefits.	
	Inpatient services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Preauthorization</u> is required <u>out-of-network</u> or no coverage See your policy or <u>plan</u> document for additional information about EAP benefits.	
lf you are pregnant	Office Visits	No Charge	50% <u>coinsurance</u>	Cost sharing does not apply for preventive services.	
	Childbirth/delivery professional services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Inpatient <u>Preauthorization</u> applies <u>out-of-network</u> if stay exceeds 48 hours (C-Section: 96 hours) or no coverage	

Common Medical	Services You	What You	ı Will Pay	Limitations, Exceptions, & Other Important Information	
Event			Out-of-Network Provider (Youwillpaythemost)		
If you need help recovering or have other special health needs	Home health care	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Limited to 100 visits percalendar year. <u>Out-of-network</u> <u>allowed amounts</u> for Home health care are limited to \$150 per visit. <u>Preauthorization</u> is required <u>out-of-network</u> or a \$1,000 penalty applies.	
	Rehabilitation services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Outpatient <u>rehabilitation services</u> are unlimited per calendar year. No limits apply for treatment of Autism Spectrum Disorder Services. No coverage <u>out-of-network</u> for physical and occupational therapy.	
	<u>Habilitative</u> <u>services</u>	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Services are provided under <u>Rehabilitation Services</u> above. No limits apply for treatment of Autism Spectrum Disorder Services. No coverage <u>out-of-network</u> for physical and occupational therapy.	
	<u>Skilled nursing</u> <u>care</u>	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Skilled nursing is Limited to 100 days per calendar year. <u>Preauthorization</u> is required <u>out-of-network</u> or a \$1,000 penalty applies.	
	Durable medical equipment	20% <u>coinsurance</u>	Not covered	No coverage <u>out-of-network</u> .	
	Hospice services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	<u>Preauthorization</u> is required <u>out-of-network</u> before admission for an Inpatient Stay in a hospice facility or a \$1,000 penalty applies.	

Common Medical	Services You	What You Will Pay		Limitations, Exceptions, & Other Important Information
Event May Need		Network Provider (You will pay the least)	Out-of-Network Provider (Youwillpaythemost)	
If your child needs dentaloreyecare Children's e exam Children's e glasses	Children's eye exam	20% <u>coinsurance</u>	Not covered	Limited to 1 exam every 24 months. No coverage <u>out-of-network</u> .
	-	Not Covered	Not Covered	No coverage for Children's glasses.
	Children's dental check-up	Not Covered	Not Covered	No coverage for Children's dental check-up.

Services Your <u>Plan</u> Generally Does NOT Cover (Ch	neck your policy or <u>plan</u> document for more informa	tion and a list of any other <u>excluded services</u> .)	
Cosmetic SurgeryDental Care	Glasses Infertility Treatment Long Term Care Care		
Other Covered Services (Limitations may a	apply to these services. This isn't a complet	e list. Please see your <u>plan</u> document.)	
 Acupuncture- 20 visits per calendar year Bariatric surgery Chiropractic (manipulative) care - 24 visits per calendar year 	 Hearing aids - \$2,500 per calendar year Routine Eye Care - 1 Exam per24 months 	 Weight loss programs- Real Appeal 	

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or www.dmhc.ca.gov, or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www. HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or member.umr.com or the Employee Benefits Security Administration at 1-866-444-3272 or <u>dol.gov/ ebsa/healthreform</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <u>www.dmhc.ca.gov.</u>

Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>. **Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace. Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-866-633-2446.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-633-2446.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-866-633-2446.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-866-633-2446.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>member.umr.com</u>.

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This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
The <u>plan's</u> overall <u>deductible</u> \$3,000		The plan's overall deductible	\$3,000	The plan's overall deductible	\$3,000
Specialist coinsurance	20%	Specialist coinsurance	20%	Specialist coinsurance	20%
Hospital (facility) coinsurance	20%	Hospital (facility) coinsurance	20%	Hospital (facility) coinsurance	20%
Other coinsurance	20%	Other coinsurance	20%	Other coinsurance	20%
This EXAMPLE event includes servi <u>Specialist</u> office visits (pre-natal Childbirth/Delivery Professional Sec Childbirth/Delivery Facility Service <u>Diagnostic tests</u> (ultrasounds and ble <u>Specialist</u> visit (anesthesia)	care) ervices s	This EXAMPLE event includes a <u>Primary care physician</u> office visits (in education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (gluco	cluding disease	This EXAMPLE event includes serv Emergency room care (including medica Diagnostic test (x-ray) Durable medical equipment (crutche Rehabilitation services (physical the	l supplies) s)
Total Example Cost \$12,700		Total Example Cost	\$5,600	Total Example Cost	\$2,800
Inthisexample, Pegwouldpay:		Inthisexample, Joewouldpay:		In this example, Mia would pay:	
<u>Cost Sharing</u>		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$3,000	<u>Deductibles</u>	\$3,000	Deductibles	\$2,800
Copayments \$10		<u>Copayments</u>	\$400	<u>Copayments</u>	\$0
Coinsurance \$1,600		Coinsurance \$70		<u>Coinsurance</u>	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0
The total Peg would pay is \$4,670		The total Joe would pay is	\$3,470	The total Mia would pay is	\$2,800

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

We do not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to the Civil Rights Coordinator.

Online: UHC Civil Rights@uhc.com

Mail: Civil Rights Coordinator. UnitedHealthcare Civil Rights Grievance. P.O. Box 30608 Salt Lake City, UTAH 84130

You must send the complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free number listed within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

You can also file a complaint with the U.S. Dept. of Health and Human Services. **Online:** <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. **Phone:** Toll-free 1-800-368-1019, 800-537-7697 (TDD) **Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

We provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for an interpreter. To ask for help, please call the number contained within this Summary of Benefits and Coverage (SBC), TTY 711, Monday through Friday, 8 a.m. to 8 p.m.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al número gratuito que aparece en este Resumen de Beneficios y Cobertura (Summary of Benefits and Coverage, SBC).

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請撥打本福利和承保摘要(Summary of Benefits and Coverage, SBC)內所列的免付費電話號碼。

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi số điện thoại miễn phí ghi trong bản Tóm lược về quyền lợi và đài thọ bảo hiểm (Summary of Benefits and Coverage, SBC) này.

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PAUNA\VA: Kungnagsasalita ka ng Tagalog (Tagalog), may makukuha kang mgalibreng serbisyo ng tulong sa wika. Pakitawagan ang toll-free na numerong nakalista sa Buod na ito ng Mga Benepisyo at Saklaw (Summary of Benefits and Coverage o SBC).

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ATANSYON: Si w pale **Kreyol ayisyen (Haitian Creole)**, ou kapab benefisye sevis ki gratis pou ede w nan lang paw. Tanpri rele nimewo gratis ki nan Rezime avantaj ak pwoteksyon sa a (Summary of Benefits and Coverage, SBC).

ATTENTION: Si vous parlez **franc;ais (French)**, des services d'aidelinguistique vous sont proposes gratuitement. Veuillez appeler le numero sans frais figurant dans ce Sommaire des prestations et dela couverture (Summary of Benefits and Coverage, SBC).

1.J', VAGA: Jezeli m6wisz po **polsku (Polish),** udost pnilismy darmoweuslugi tlumacza. Prosimy zadzwonicpod bezplatny numer podanyw niniejszym Zestawieniu swiadczen i refundacji (Summary of Benefits and Coverage, SBC).

ATEN<;:AO:Se voce fala portugues (Portuguese), contate o servic; o deassistencia deidiomas gratuito. Ligue para o numero gratuito listado neste Resumo de Beneficios e Cobertura (Summary of Benefits and Coverage - SBC).

ATTENZIONE: in caso la lingua parlata sia **l'italiano (Italian)**, sono disponibili servizi di assistenza linguistica gratuiti. Chiamate ii numero verde indicato all'interno di questo Sommario dei Benefit e della Copertura (Summary of Benefits and Coverage, SBC).

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnenkostenlos sprachliche Hilfsdienstleistungen zur Verfugung. Bitterufen Sie die in dieser Zusammenfassung der Leistungen und Kostenubernahmen (Summary of Benefits and Coverage, SBC) angegebene gebuhrenfreie Rufnummer an.

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Coverage, SBC)12:'1

PAKDAAR: Nu saritaem ti Ilocano (Ilocano), ti serbisyo parati baddang tilengguahe nga awanan bayadna, ket sidadaan para kenyam. Maidawat nga awagan ti awan bayad na nu t.awagan nga numero nga nakalist.a iti uneg na daytoynga Dagup dagiti Benipisyo ken Pannakasakup (Summary of Benefits and Coverage, SBC).

Dfi BAA'AKONINIZIN: **Dine (Navajo)** bizaad bee yanilti'go, saad bee aka'anida'awo'igii, t'aa jiik'eh, bee na'ah66t'i'. Taa shqqdi Naaltsoos Bee 'Aa'ahayani d66 Bee 'Ak'e'asti' Bee Baa Hane'i (Summary of Benefits and Coverage, SBC) biyi' t'aa jiik'ehgo beesh bee hane'i bika'igii bee hodiilnih.

OGO\.V: Haddii aad ku hadasho **Soomaali (Somali),** adeegyada taageerada luqadda, oo bilaash ah, ayaad heli kartaa. Fadlan wac lambarka bilaashka ah ee ku yaalla Soo-koobitaanka Dheefaha iyo Caymiska (Summary of Benefits and Coverage, SBC).



<u>English</u>

IMPORTANT: You can get an interpreter at no cost to talk to your doctor or health insurance company. To get an interpreter or to ask about written information in your language, first call your insurance company's phone number at 1-800-842-2656. Someone who speaks your language can help you. If you need more help, call the Department of Insurance Hotline at 1-800-927-4357.

<u>Español</u>

IMPORTANTE: Puede obtener la ayuda de un intérprete sin costo alguno para hablar con su médico o con su compañía de seguros. Para obtener la ayuda de un intérprete o preguntar sobre información escrita en español, primero llame al número de teléfono de su compañía de seguros al 1-800-842-2656.

Alguien que habla español puede ayudarle. Si necesita ayuda adicional, llame a la línea directa del Departamento de seguros al 1-800-927-4357. (Spanish)

中文

重要事項:您與您的醫生或醫療保險公司交談時,可獲得免費口譯服務。如欲請翻譯員提供口譯,或欲查詢中文書面資料,請先致電您的保險公司,電話號碼 1-800-842-2656 說中文人士將為您提供協助。如需更多協助,請致電保險部熱線 1-800-927-4357(Chinese)

PCA394497-001

XIN LUU Y:N6u quyvj n6i ti6ng Vi t(Vietnamese), quyvj seduqccung c p djch v1, trq giup v6ngon ngfrmi6nphi. Vui long g9is6 di n tho-1-i mi6nphi & m t sauthehc:;,i vien cua quyvj.

알림: 한국어(Korean)를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 신분증 카드에 기재된 무료 회원 전화번호로 문의하십시오.

PAUNA *Vv*A:Kung nagsasalita ka ng **Tagalog** (**Tagalog**), may makukuha kangmga libreng serbisyo ng tulongsa wika. Pakitawagan ang toll-free na numero ng telepono na nasa iyong identification card.

BHMMAH11E: 6ecn.11aTH&1e ycnyrn nepeBo,na,nocrynH&I,nmimo,neH, 'leHpo,D;HoHH3bIK.iram1ercJ1**pyccKHM(Russian).** ITo3BOHHTe no 6ecnnaTHOM)IHOMepyTeneq>oHa, yKa3aHHOM)IHa BaIIIeHH,D;eHTHq>IIKaUHOHHOHKapTe.

نبيه: إذا كنت تتحدث العربية (Arabic)، فإن خدمات المساعدة اللغوية المجانية متاحة لك. الرجاء الاتصال على رقم الهاتف المجانى الموجود على معرّف العضوية.

)i;i: IW: <u>8:.\$. (Japanese) '!c</u> \mathcal{N} , <u>mf.IJ-0)=</u>i-g -if- -.:::Z .:·flJfflL it:::..t::.(t ***** - \mathcal{I} . 11 f llj:i.i£!:tc.ttc \mathcal{N} -cL, 7 ₁J- *t*-1t, JI...,(:d'S °!<*t*::.CL,.

وجه: اگر زبان شما **فارسی (Farsi)** است، خدمات امداد زبانی به طور ر ایگان در اختیار شما می باشد. لطفا با شماره تلفن ر ایگانی که روی کارت شناسایی شما قید شده تماس گیرید.

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CEEB TOOM: Yog koj **haisLusHmoob (Hmong)**, muaj kevpab txhais luspub dawb rau koj. Thovhu rau tusxovtooj hu debdawb uas teevmuaj nyob rau ntawmkoj daim yuaj cim qhia tus kheej.

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