Prescription Drug Claim Form

Insured and/or Administered by
Connecticut General Life Insurance Company
Cigna Health and Life Insurance Company
Cigna HealthCare*

Cigna

REASON FOR REIMBURSEMENT

This claim form can be used to request reimbursement for covered expenses. Please check which reason applies *(at least one must be checked):*

- ☐ Emergency
- ☐ Primary coverage is with another insurance carrier. Please provide explanation of benefits (EOB) or denial letter from the primary insurance carrier.
- ☐ Eligibility *(Please explain)*
- ☐ Non-Participating Pharmacy
- ☐ Out-of-Network Compound Prescription (*Pharmacist:* Claims must list ALL ingredients along with itemized NDCs, quantities and charges.)
- ☐ Other *(Please explain)*

PARTICIPANT/PATIENT INFORMATION

Participant Name:	Employer:
Cigna ID Number or Participant Social Security Number: (*on the front of your Cigna ID card)*	Account Number: *(on the front of your Cigna ID card)*
Patient Name *(use a separate form for each family member)*:	Patient Birth Date: *(Mo., Day, Year)*
Patient Relationship to Participant: ☐ Self (Participant) ☐ Spouse ☐ Dependent	Patient Sex: ☐ Male ☐ Female

I represent that the patient information entered on this form is correct, that the patient named is eligible for the benefits and that the patient has received the medication described. I also represent that the medication received is not for treatment of an on-the-job injury. I also authorize release of all information pertaining to this claim to the plan administrator or its designees.

Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act which is a crime. For residents in the following states, please see the last page of this form: Alaska, Arizona, California, Colorado, District of Columbia, Florida, Kentucky, Maryland, Minnesota, New Jersey, New York, Oregon, Pennsylvania, Tennessee, Texas and Virginia.

Patient Signature:	Date:	Daytime Phone Number:

PRESCRIPTION INFORMATION

For Health Care Reform related Over-the-Counter reimbursement requests, include your Doctor's prescription.

1)

_____ / _____ / _____ _____ _____ _____
DATE FILLED RX NUMBER QTY DAY SUPPLY

_____ _ _ _ _ _ _ _ _ _ _ $_____
DRUG NAME & STRENGTH NDC AMT. PAID

_____ _ _ _ _ _ _ _
PHARMACY NAME PHARMACY NABP

_____
PHARMACY ADDRESS

2)

_____ / _____ / _____ _____ _____ _____
DATE FILLED RX NUMBER QTY DAY SUPPLY

_____ _ _ _ _ _ _ _ _ _ _ $_____
DRUG NAME & STRENGTH NDC AMT. PAID

_____ _ _ _ _ _ _ _
PHARMACY NAME PHARMACY NABP

_____
PHARMACY ADDRESS

Multi-Ingredient Compound Prescription Information - To be Completed by Dispensing Pharmacy.

Pharmacist: If an itemized compound drug receipt is not available, please use this form to list the ingredients.

1. Use one form for each multi-ingredient compound prescription. Copy the form as needed.
2. The patient should send receipt(s) showing the out-of-pocket cost, and the Prescriber's name and DEA #.
3. SIGN the receipt.

The information below is required to process multi-ingredient claim submissions. For each NDC number, indicate the "metric quantity" expressed in the number of tablets, grams, milliliters, injectables, etc. and the cost.

	Quantity	Valid NDC	Drug Name	Customer's Charge
1				
2				
3				
4				
5				

This Prescription Drug Claim Form is for Cigna customer use only.
If you are a pharmacy, and need to file a claim, please contact Catamaran Provider Relations at www.catamaranrx.com/pharmacies

Did you know?

We may be able to reimburse you for any prescriptions you paid for directly and didn't use your insurance to cover. For instance, if you used a non-participating pharmacy, and your plan covers out-of-network purchases, file a claim. We'll review it and look to see if we can get you a possible refund.

Please do not submit claims for:

- Prescribed medical equipment (or supplies) - Ask your medical plan about benefits for equipment.
- FSA and HRA expenses - Contact your FSA (or HRA) payer for a claim address and instructions.
- Prescriptions purchased by customers not enrolled with a Cigna drug plan - Check your benefit materials to see if your employer chose a Pharmacy Benefits Company *other than* Cigna.
- Non-covered drugs - See the "Exclusions and limitations" section of your plan's drug list.

INSTRUCTIONS

1. Complete ALL information on the front side of this form. Forms missing information may be denied, delayed or returned. If you need help completing this form, contact your pharmacist.
2. Sign and date the Certification Statement in the area provided. Keep a copy of all forms and receipts for your records.
3. The Prescription Information section must be completed for each prescription for which you are seeking payment.
4. For Health Care Reform related over-the-counter payment requests, include your Doctor's prescription. Please keep a copy of the prescription for your records.
5. Submit a separate form for each family member.
6. Mail the claim form within 12 months of the prescription fill date, along with original receipts (cash register receipts alone are not acceptable), to: Cigna Pharmacy Service Center
   P.O. Box 188053
   Chattanooga, TN 37422-8053
7. Questions? Please call the Cigna number located on your ID card.

Fold Fold

RETURN ADDRESS

IMPORTANT: PLEASE PROVIDE CURRENT ADDRESS INFORMATION BELOW:

_____ **CUSTOMER NAME**

_____ **CUSTOMER STREET ADDRESS**

_____ **CUSTOMER CITY, STATE, ZIP**

Click Here to Print Clear Fields

Caution: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act.

IMPORTANT CLAIM NOTICE

Alaska Residents: A person who knowingly and with intent to injure, defraud or deceive an insurance company or files a claim containing false, incomplete or misleading information may be prosecuted under state law.

Arizona Residents: For your protection, Arizona law requires the following statement to appear on/with this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

California Residents: For your protection, California law requires the following to appear on/with this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maryland Residents: Any person who knowingly OR willfully presents false or fraudulent claim for payment of a loss or benefit or who knowingly OR willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New Mexico Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

New York Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed $5000 and the stated value of the claim for each such violation.

Oregon Residents: Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

Pennsylvania Residents: Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia Residents: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

*"Cigna HealthCare" refers to the various HMO subsidiaries of Cigna Health Corporation. If you are enrolled in a Cigna HMO plan, complete details can be found in your plan documents or Evidence of Coverage.

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