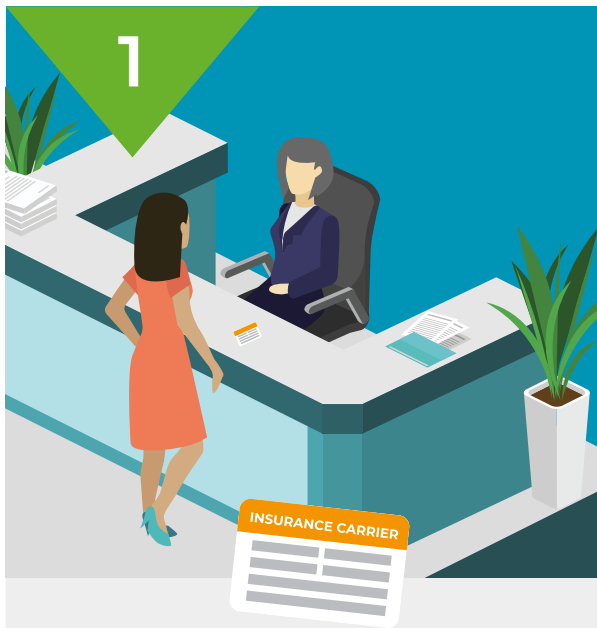


Welcome to Nonstop Wellness!

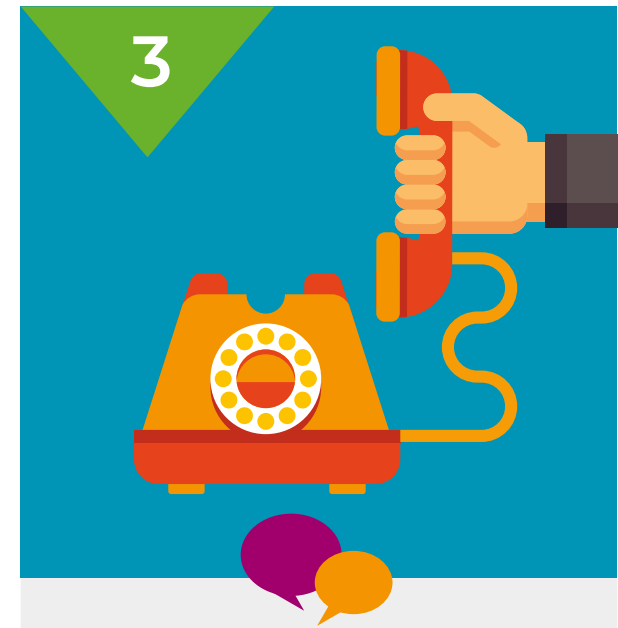
How To Use Nonstop Wellness



Present your **CARRIER CARD** to the front desk so they can apply service costs to your deductible



Pay for in-network doctor/facility visits and covered services/prescriptions with your **NONSTOP WELLNESS VISA CARD**



If there's a problem with using your card, **CONTACT US** immediately at 877.626.6057 or clientsupport@nonstopwellness.com*

Go home happy and healthy!

* If you are receiving services outside of Nonstop's regular customer service hours (6am-6pm PST) and are having difficulty using your Nonstop Visa Card, you may need to pay for services/prescriptions and be reimbursed through our claims process.

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nonstop[®]
WELLNESS

Key Dates



MARCH 31

Due date of all the previous year's claims



JANUARY 1

Your out-of-pocket max resets



60 DAYS

If you leave your employer you have 60 days to get all claims in



1 YEAR

Keep all documentation (Bills, Receipts, EOB) for one year if you used the Nonstop Wellness Visa card to pay for it



5 Things to Remember

1



The Nonstop Wellness program can only be used for qualifying/covered **MEDICAL** expenses at in-network, carrier-approved locations.

2



The Nonstop Wellness program only covers expenses **AFTER** you enroll in the program.

3



The Nonstop Wellness program **DOES NOT COVER VISION or DENTAL** expenses.

4



Use the **NONSTOP EXCHANGE** to file/view claims, view Nonstop Visa card spending, or get help. (members.nonstopwellness.com)

5



If you leave your employer or become no longer benefits eligible, submit all claims within **60 DAYS** of your last day of coverage. Your card will be cancelled.

Questions? We're here to help.

Contact us at clientsupport@nonstopwellness.com or 1-877-626-6057
or visit help.nonstopwellness.com