

# Activate Your New IDShield Plan Features Today!

1. Go to: [www.idshield.cloud/activate](http://www.idshield.cloud/activate)
2. Enter the fields for:
  - Your Member #
  - Last Name
  - Zip Code
3. Click on "I am the Primary Member."  
*Please Note: Your spouse will also need to create an account by clicking "I am the Spouse."*
4. Agree to both:
  - Terms & Conditions
  - Privacy Policy
5. This will take you to the page to verify your basic information and create your username/password.
6. You will answer a few questions to authenticate your identity.
7. You're in! At this time, you can update your monitoring services by simply clicking on the icon on the top left side of the portal.
8. To view and manage your spouse's email address (to where we will send their activation link) and to manage your dependents you will:
  - Go to the top right of the portal next to your name to find a drop down menu.
  - Click on the drop down menu and go to "Manage Family Members."



**For real time access to your plan benefits, download the IDShield app today!**

**For further assistance, please contact IDShield Member Services  
at 1-888-494-8519, Monday – Friday, 7 a.m. – 7 p.m. CT**

*Thank you for the opportunity to serve you!*