



Accessing Your Landmark Benefits

To access the complementary health care benefits made available through Landmark Healthplan of California, Inc. just follow these simple steps:

- 1** To find a contracted Landmark Health Plan provider near you:
 - Go to the Landmark Health Plan online provider search tool at www.LHP-CA.com
OR
 - Call Landmark Health Plan Member Services at 1-800-298-4875, option 2 (Monday – Friday, 8:30am to 5:00pm, Pacific Time) for a list of the closest providers near your home or work address.

- 2** Call provider directly to schedule an appointment.

- 3** At the time of your appointment, your provider will verify your eligibility using your last name/date of birth or your Landmark group name and number. Then, simply pay your designated copay for services rendered.

For assistance with your questions call Landmark Member Services at 1-800-298-4875, option 2 (Monday – Friday, 8:30am to 5:00pm, Pacific Time).

IMPORTANT: If you need help in understanding your Landmark chiropractic or acupuncture benefits or need help to handle an issue about your benefits, please contact Landmark's Customer Service Department at 1-800-298-4875 between 8:30am and 5:00pm, Monday through Friday, for free help. We can also help you in languages other than English.