



Save time and money on prescriptions with home delivery

Getting your prescription drugs doesn't have to be a drag. We help make it easier and more convenient for you to get the medicines you need.



Home delivery: Skip the drugstore line

If you take prescription medicines on a regular basis, you can get up to a 90-day supply delivered to your home.¹ And depending on your plan, you may save on copays. That's because a 90-day supply of many drugs usually costs less than three 30-day refills.

Missing even one dose of a medicine that treats long-term conditions like high blood pressure or diabetes may lead to serious health problems and higher health care costs. That's why home delivery is a great way to make sure you get your prescription refills when you need them.

Standard shipping is free, and you can set up automatic renewals to get your next three-month supply sent to you before the refill date.

How to get started with home delivery

Getting set up for home delivery is easy. Just call the **Pharmacy Member Services** phone number on the back of your health plan ID card. You can also mail in your order with our order form found on [anthem.com/ca](https://www.anthem.com/ca). Choose **Individual & Family**, then **Forms**.

If you have mandatory or opt-out home delivery, you can also use our mobile app, Sydney Health, or go to the [anthem.com/ca](https://www.anthem.com/ca) website.

The steps are the same on the app or the website:²

1. Log in.
2. Choose **Pharmacy** in the main menu.
3. On the *Pharmacy* page, choose **View Your Prescriptions** and follow the instructions to switch prescriptions from your retail pharmacy to home delivery.
4. You can also update things like your shipping address and payment options.

Need help?

Call the home delivery pharmacy at 1-833-203-1739 or call the Pharmacy Member Services phone number on the back of your health plan ID card.

You may want to ask your doctor for a 30-day prescription, which you can get filled at your regular pharmacy, to make sure you have enough medicine to last until you get your first home delivery prescription.

Here are a few more important things to know

- Using our mobile app, Sydney Health, or anthem.com/ca to switch to home delivery is only available if your Anthem pharmacy plan benefits include mandatory home delivery, opt-out home delivery or Rx Maintenance 90. If you have optional home delivery, call the **Pharmacy Member Services** phone number on the back of your health plan ID card, or complete and mail the *Home Delivery Order Form* to transfer your prescriptions from your retail pharmacy to home-delivery.
- If your doctor prescribes a brand-name drug, your pharmacy plan may require the home delivery pharmacy to send a generic version instead.
- All prescriptions and refills, including those sent by your doctor, will be filled as soon as the home delivery pharmacy gets them. In most cases, your first order will arrive within two weeks. After that, orders will arrive within one week.
- If you need your medicine sooner, you can call the home delivery pharmacy and ask for overnight delivery. You'll be charged extra for the faster shipping.
- With some drugs, you may need to sign to accept delivery.³



90-day supply: Pick up a 3-month supply at CVS and save!⁴

If you have mandatory home delivery, opt-out home delivery or Rx Maintenance 90, another way to save time and money is by going to any CVS pharmacy to get a 90-day supply of the prescription medicines you take regularly. This will save you the trouble of having to pick up your medicines every month. And you'll pay the same copays as home delivery!

How to get started with a 90-day supply

If you're enrolled in Anthem home delivery,⁴ call the home delivery pharmacy at 1-833-203-1739 to switch to picking up a 90-day supply at CVS. If you're not currently enrolled, simply visit any CVS pharmacy. They'll ask your doctor to write a new 90-day prescription to get you started.



¹ Supplies vary based on your pharmacy plan design.

² You can use web or mobile tools to switch to home delivery from your retail pharmacy after your last courtesy retail fill under mandatory home delivery and Rx Maintenance 90. You can use web or mobile tools to switch to home delivery from your retail pharmacy after your first courtesy retail fill under opt-out home delivery. Members with optional home delivery cannot use the web at this time to transfer prescriptions from their retail pharmacy to home delivery.

³ Drugs that are defined as controlled substances are highly regulated, which requires the home delivery pharmacy to follow special rules for filling these prescriptions.

⁴ The CVS 90-day supply option is only available if your Anthem pharmacy plan includes one of the following benefits: mandatory home delivery, opt-out home delivery or Rx Maintenance 90.