UnitedHealthcare

SignatureValue Harmony HMO Silver 60-95/40%/2400ded

Coverage for: Individual + Family | Plan Type: HMO

	The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u> . The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u> ) will be provided separately.
	only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.welcometouhc.com/uhcwest or
	g 1-800-624-8822. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or
other un	derlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-800-624-8822 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$2,400/individual or \$4,800/family.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> , primary care, <u>specialist</u> visits, testing and tier 1 drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	Yes. <u>Prescription drugs</u> – \$400 individual / \$800 family – applies to Tiers 2 through 4 drugs. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For <u>participating providers</u> \$9,400 individual / \$18,800 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	<u>Copayments</u> for certain services, <u>premiums</u> , <u>balance-billing</u> charges, optional addenda, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.welcometouhc.com/uhcwest or call 1-800-624-8822 for a list of participating providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use a <u>non-participating provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (balance billing). Be aware, your <u>participating provider</u> might use a <u>non-participating provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, written or oral approval is required, based upon medical policies.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You Participating Provider (You will pay the least)	Will Pay Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$60 <u>copay</u> / office visit and No charge / Virtual visits by a designated virtual <u>participating provider</u> ; <u>deductible</u> does not apply	Not covered	If you receive services in addition to office visit, additional <u>copayments</u> , <u>deductibles</u> or <u>coinsurance</u> may apply.	
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	\$95 <u>copay</u> / visit; <u>deductible</u> does not apply	Not covered	Member is required to obtain a <u>referral</u> to <u>specialist</u> or other licensed health care practitioner, except for OB/GYN <u>Physician services</u> , reproductive health care services within the <u>Participating</u> Medical Group and Emergency / Urgently needed services. If you receive services in addition to office visit, additional <u>copayments</u> , <u>deductibles</u> or <u>coinsurance</u> may apply.	
	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Lab \$45 <u>copay</u> / test Radiology (Standard) \$45 <u>copay</u> / test; <u>deductible</u> does not apply	Not covered	None	
	Imaging (CT/PET scans, MRIs)	\$400 <u>copay</u> / test; <u>deductible</u> does not apply	Not covered		

Common		What You	Limitations, Exceptions, & Other		
Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Important Information	
	Tier 1	<ul> <li>\$20 <u>copay</u> / prescription retail</li> <li>\$40 <u>copay</u> / prescription mail</li> <li>order</li> <li>\$20 <u>copay</u> / <u>specialty drugs</u>;</li> <li><u>deductible</u> does not apply</li> </ul>	Not covered	Participating Provider means pharmacy for purposes of this section. Retail: Up to a 31 day supply. Mail-Order: Up to a 90 day supply. You may need to obtain certain drugs, including certain <u>specialty drugs</u> ,	
If you need drugs to treat your illness or	Tier 2	<ul> <li>\$80 <u>copay</u> / prescription retail</li> <li>\$160 <u>copay</u> / prescription mail</li> <li>order</li> <li>\$150 <u>copay</u> / <u>specialty drugs</u></li> </ul>	Not covered	from a pharmacy designated by us. When applicable: Mail-Order <u>Specialty</u> <u>drugs</u> Up to a 31 day supply. All limits are unless adjusted based on the drug	
condition More information about prescription drug coverage is available at	Tier 3	<ul> <li>\$125 <u>copay</u> / prescription retail</li> <li>\$250 <u>copay</u> / prescription mail</li> <li>order</li> <li>\$250 <u>copay</u> / <u>specialty drugs</u></li> </ul>	Not covered	manufacturer's packaging size, or based on supply limits. <u>Copayment</u> Maximum of \$250 ("Cap") for up to a 31 day supply of an orally	
www.welcometouhc.com/ uhcwest.	Tier 4	25% <u>coinsurance</u> / prescription retail up to a \$250 <u>copay</u> max per prescription 25% <u>coinsurance</u> / prescription mail order up to a \$500 <u>copay</u> max per prescription 25% <u>coinsurance</u> / <u>specialty</u> <u>drugs</u> up to a \$250 <u>copay</u> max per prescription	Not covered	administered anticancer medication for a <u>plan</u> design not defined as a High <u>Deductible</u> Health <u>Plan</u> regardless of any <u>Deductible</u> . You may be required to use a lower-cost drug(s) prior to benefits under your policy being available for certain prescribed drugs. See the website listed for information on drugs covered by your <u>plan</u> .	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not covered	None	
surgery	Physician/surgeon fees	40% <u>coinsurance;</u> <u>deductible</u> does not apply	Not covered		
If you need immediate	Emergency room care Emergency medical transportation	40% <u>coinsurance</u> \$100 <u>copay</u> / trip; <u>deductible</u> does not apply	40% <u>coinsurance</u> \$100 <u>copay</u> / trip; <u>deductible</u> does not apply	None	
medical attention	<u>Urgent care</u>	\$60 <u>copay</u> / visit; <u>deductible</u> does not apply	\$125 copay / visit; <u>deductible</u> does not apply	If you receive services in addition to <u>urgent care</u> , additional <u>copayments</u> , <u>deductibles</u> or <u>coinsurance</u> may apply.	
If you have a hospital	Facility fee (e.g., hospital room)	40% coinsurance	Not covered	None	
stay	Physician/surgeon fees	40% <u>coinsurance;</u> <u>deductible</u> does not apply	Not covered	NUTE	

Common Medical Event	Services You May Need	What You Participating Provider (You will pay the least)	Will Pay Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you need mental health, behavioral health, or substance	Outpatient services	\$60 <u>copay</u> / office visit and No charge for all other outpatient services; <u>deductible</u> does not apply	Not covered	None	
abuse services	Inpatient services	40% coinsurance	Not covered		
	Office visits	No charge; <u>deductible</u> does not apply	Not covered	<u>Cost sharing</u> does not apply to certain <u>preventive services</u> . Routine pre-natal care and first postnatal visit is covered at No	
If you are pregnant	Childbirth/delivery professional services	No charge; <u>deductible</u> does not apply	Not covered	charge. Depending on the type of services, additional copayments, deductibles or	
	Childbirth/delivery facility services	40% coinsurance	Not covered	<u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).	
	Home health care	\$60 <u>copay</u> / visit; <u>deductible</u> does not apply	Not covered	Limited to 100 visits per year. Limit does not apply to home health visits for rehabilitation and habilitation purposes.	
lf you need help	Rehabilitation services	\$60 <u>copay</u> / visit; <u>deductible</u> does not apply	Not covered	None	
recovering or have other special health	Habilitative services	\$60 <u>copay</u> / visit; <u>deductible</u> does not apply	Not covered	None	
needs	Skilled nursing care	40% coinsurance	Not covered	Up to 100 days per benefit period.	
	Durable medical equipment	\$70 <u>copay</u> / item; <u>deductible</u> does not apply	Not covered	None	
	Hospice services	No charge; <u>deductible</u> does not apply	Not covered	If inpatient admission, subject to inpatient <u>copayments, deductibles</u> or <u>coinsurance</u> .	
	Children's eye exam	No charge; <u>deductible</u> does not apply	Not covered	1 exam per year.	
If your child needs dental or eye care	Children's glasses	40% <u>coinsurance;</u> <u>deductible</u> does not apply	Not covered	One pair every 12 months.	
	Children's dental check-up	No charge; <u>deductible</u> does not apply	Not covered	Cleanings covered 2 times per 12 months. Additional limitations may apply.	

Excluded services & Other Covered Services:							
Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)							
Cosmetic surgery	Long-term care	Routine foot care					
Dental care (Adult)	<ul> <li>Non-emergency care when traveling</li> </ul>	g outside the U.S. • Weight loss programs					
Infertility treatment	Private-duty nursing						
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)							
Acupuncture	Chiropractic care	Routine eye care (Adult)					
Bariatric surgery	Hearing aids						

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies are: Department of Managed Health Care California Help Center, 980 9<sup>th</sup> Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <u>www.dmhc.ca.gov</u>., or Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit www.HealthCare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your human resource department, and the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>http://www.dol.gov/ebsa/healthreform</u>

Additionally, a consumer assistance program may help you file your <u>appeal</u>. Contact Department of Managed Health Care California Help Center, 980 9th Street Suite #500, Sacramento, CA 95814-4275 at 1-888-466-2219 or <u>www.dmhc.ca.gov</u>

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 1-800-624-8822. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-624-8822. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-624-8822. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-624-8822.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.



The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of <u>provider</u> pre-natal care hospital delivery)	e and a	Managing Joe's Type 2 Diabetes (a year of routine <u>participating provider</u> care of a well-controlled condition)		<b>Mia's Simple Fracture</b> ( <u>participating provider</u> <u>emergency room</u> visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$2,400 \$95 40% 40%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$2,400 \$95 40% 40%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$2,400 \$95 40% 40%
This EXAMPLE event includes services like: <u>Specialist</u> office visits ( <i>pre-natal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blood work</i> ) <u>Specialist</u> visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like:Primary care physician office visit(including disease education)Diagnostic tests (blood work)Prescription drugsDurable medical equipment (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,700	Total Example Cost	\$5,600	Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing Deductibles*	\$2,400	Cost Sharing Deductibles*	\$400	Cost Sharing Deductibles*	\$0
Copayments	\$100	Copayments	\$2,000	Copayments	\$500
Coinsurance	\$2,400	Coinsurance	\$0	Coinsurance	\$500
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$0	Limits or exclusions	\$0

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-624-8822. \*Note: This <u>plan</u> has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other <u>deductibles</u> for specific services?" row above.

The total Joe would pay is

\$4,960

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$2,400

The total Mia would pay is

\$1,000