

Underwritten by
United of Omaha Life Insurance Company
Mutual of Omaha Insurance Company
Mutual of Omaha Affiliates

3300 Mutual of Omaha Plaza
Omaha, NE 68175-0001
Toll Free (800) 775-8805
Fax (402) 997-1898
Email submitgrpacc@mutualofomaha.com

## A Guide for Successfully Completing the Group Accident Claim Form

Prior to submission, make sure you have provided all required information and answered all questions completely and accurately. If information is missing or cannot be read, the processing of your form may be delayed.

**Employee/Claimant Portion:** This section is to be completed by the Employee. Dates should include the month, date and year. In order to be considered complete, the form must be signed by you or your legal representative.

Once Mutual of Omaha receives your completed Employee/Claimant Portion along with your Supporting Documentation, we will reach out to your employer to verify eligibility status to continue processing the claim.

## **Supporting Documentation Needed**

Please Note: If supporting documentation is not received with the Employee/Claimant Portion, this may cause a delay in processing.

- Detailed medical documentation supporting accident details
- Itemized bill from the hospital or medical facility if there was a hospital stay
- · Chart Note to include admission and discharge paperwork if there was a hospital stay
- Itemized bill from treating physician's office
- Surgical Report if accident involved surgery
- Ambulance bill if emergency transport was required
- Appliance receipt if crutches, wheelchair or other medical equipment was required
- Follow Up Visit receipts for follow up visits or physical therapy with dates and charges if applicable
- X-ray/Diagnostic Tests receipts with dates and charges if applicable
- Accident Report if applicable (ex: police report)
- Submit Employee/Claimant Portion and supporting documentation to Mutual of Omaha

## **Fraud Warnings**

Please review the specific fraud warning for your place of residence prior to signing the attached form or application.

**All Other States:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Alabama:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**Arkansas/Maine/Ohio/Tennessee:** Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**California:** For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kansas:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties as determined by a court of law.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Massachusetts/Vermont: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claims containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto may be committing a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties.

**New Jersey:** Any person who includes any false or misleading information on an application for insurance is subject to criminal and civil penalties.

**New Mexico:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**New York:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

North Carolina/Oregon: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, may have committed a fraudulent insurance act, which may be a crime and may subject such person to criminal and civil penalties.

**Puerto Rico:** Any person who furnishes information verbally or in writing, or offers any testimony on improper or illegal actions which, due to their nature constitute fraudulent acts in the insurance business, knowing that the facts are false shall incur a felony and, upon conviction, shall be punished by a fine of not less than five thousand (5,000) dollars, nor more than ten thousand (10,000) dollars for each violation or by imprisonment for a fixed term of three (3) years, or both penalties. Should aggravating circumstances be present, the fixed penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

**Rhode Island:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information on an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Virginia:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

**Washington:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

# **Group Accident Insurance**

3300 Mutual of Omaha Plaza | Omaha, NE 68175-0001 Phone (800) 775-8805 (toll-free) | Fax (402) 997-1898 Email submitgrpacc@mutualofomaha.com

<b>Employer Information</b>				
Employer Name			G	iroup ID Number
			G	5000
Employer Address	City		State	ZIP Code
Employee/Claimant Information				
Employee Name (First, MI, Last)	Employee Date of	Birth (MM/DD/YYYY)	Sex: M/F	Employee SSN
Employee Address	Employee City	Em	nployee State	Employee ZIP Code
Employee Email Address	Employee Phone Number	Preferred r	nethod of Contact	(Emailed/Phone Call)
Relationship to Employee (If other than Self, plea Self Dependent Dependent Domesti		Does the insured have Basic Hospital and Bas		
Patient/Claimant Information - Only of	omplete this section if the Patient is no	ot the Employee		
Patient Name (First, MI, Last)	<u> </u>	th (MM/DD/YYYY)	Patient Sex: M/F	Patient SSN
Accident/Injury Details				
Date of Accident (MM/DD/YYYY)	Accident O	ccurred: On or Off Jol	)	
Was claimant injured in a Motor Vehicle Accider ☐ Yes ☐ No		It investigated by Law		claim submission.)
Name of Treating Facility	Treating Physician		Phor	e
Hospitalized ☐ Yes ☐ No	Admission Date	Discharge Date	2	
Please submit any medical records you have	ve regarding your accident/injury(ies). Ple	ase check mark wh	ich services or i	njuries and write the
date you are claiming.				
Initial Care & Emergency	Specified Injury	Surgical		
<ul> <li>□ Emergency Room (ER)</li> <li>□ Urgent Care Center (UC)</li> <li>□ Initial Physician Office Visit (IPO)</li> <li>□ Ground Ambulance</li> <li>□ Air Ambulance</li> <li>Date</li> </ul>	☐ Fracture ☐ Dislocation ☐ Laceration ☐ Second or Third Degree Burns ☐ Skin Graft ☐ Dental Extraction, Crown or Filling Date	☐ Abdor ☐ Hernia ☐ Torn k ☐ Ligam ☐ Eye Pr ☐ Blood	ocedure	horacic Surgery y
Follow-Up Care	Hospital	Date		
Physician Follow-Up Visit	Admission			
☐ Therapy Services	☐ Daily Confinement	Catastro	-	
Medical Device	☐ ICU Confinement		Accidental Deatl	
☐ Prosthetic Device(s)  Date(s)	☐ Rehabilitation Facility Confinemen  Date(s)		non Carrier Accio portation of Rem	
Date(3)			ortation of Rem emberment	aiiiS
Additional Benefits	Diagnostic	☐ Paraly		
☐ Transportation	☐ X-ray	☐ Reaso	nable Modificati	ons
Lodging	Diagnostic Exam	☐ Coma		
☐ Child Care	☐ Brain Injury Diagnosis	Date		
Date	Date(s)			

#### **Agreement and Signature**

I understand that should this claim be overpaid for any reason, it is the obligation of the recipient of the benefit payment to repay any such overpayment in accordance with the terms of the policy. I understand that benefit payments may be considered taxable income, to the degree that premiums for the insurance were not included in my income/the income of the employee/member, or if the insurance premiums were paid on a pretax basis. I understand that such benefit payments will be reported as required by the IRS on form 1099-MISC, and that I should consult independent tax counsel for additional information and guidance regarding the taxability of any benefit payment.

I acknowledge that incomplete information on this form may delay processing of the claim. If the Company requests additional information to complete processing of this claim, I understand that any delay in response may delay processing of the claim.

By signing below, I certify that I have read and understand the fraud warning that applies to my state of residence, and that all information and statements provided on this form are true and complete to the best of my knowledge and belief. If applicable: I am not the person whose personal information is to be disclosed, but I am legally authorized to grant permission on behalf of that person and have completed.

Signature of Claimant	Date
Signature of Patient,	
if age 18 or older (and not the claimant)	Date
If applicable, I signed on behalf of the insured as guardian, power of attorney designee, conservator, beneficiary or person granting authority.	
Printed Name of Legal Representative	
Signature of Legal Representative	Date

Please use this portion of the form to provide any necessary information related to your claim:

## Authorization to Release Personal Information

1.	I (the undersigned) authorize a clinic, or medical facility, insure reporting agency, or insurance	r, reinsurer, insura	ance services support orga	anization, employer,	government agency, consumer
	Name of Claimant		(5)		
	•	_ast)	(First)		(Middle)
	Date of Birth/_			urity Number	
	This medical or health informa drug use. This also may include sexually transmitted diseases,	e information on t	he diagnosis, treatment, a		
2.	<ul> <li>Personal Information to be released:         <ul> <li>data or records regarding my medical history, treatment, prescriptions, consultations (including medical and psychological reports, records, charts, notes (excluding psychotherapy notes), X-rays, films or correspondence, and any medical condition I may now have or have had;</li> <li>any information regarding insurance or benefit plan coverage, claims or benefits; and/or</li> <li>any information, data or records regarding my activities (including records relating to my Social Security, Workers' Compensation, retirement income, financial information, earnings and employment history)</li> </ul> </li> </ul>				
3.	You may release my Personal I	nformation to:			
	Group Accident Claims Mutual of Omaha Insurance 3300 Mutual of Omaha Pla: Omaha, NE 68175-0001		d of Omaha Life Insurance	Company	
	or Fax: 402-997-1898	or Email: submitg	rpacc@mutualofomaha.co	m	
4.	<ul> <li>by law, and that if I refuse to sign this Authorization, my claim for benefits may not be paid. I also authorize Mutual to release my Personal Information as follows: <ul> <li>to its reinsurer, or other persons or organizations performing business, legal or insurance support services in connection with my claim(s); or</li> <li>to a vendor specializing in the application for Social Security Disability Benefits; or</li> <li>to vendors/consultants providing me with wellness, disability or leave related services as part of an employer sponsored benefit plan; or</li> <li>for self-insured disability plans only, to my employer; or</li> <li>for fully insured plans to my employer for use in discussions with Mutual regarding my functional capacity, and any related restrictions and limitations, in order to facilitate my return to work; or</li> <li>as otherwise required or permitted by law or as I further authorize</li> </ul> </li> </ul>				
5.	I understand my Personal Inforr federal or state law.	nation may be sul	oject to re-disclosure by th	e recipient and may	no longer be protected by
6.	I understand that I may revoke the revoke this Authorization, it will of my revocation. If written revodate signed.	not affect any us	e or disclosure of Personal	Information that occ	curred prior to Mutual's receipt
7.	I understand that I am entitled t	o receive a copy o	of this Authorization and th	nat a copy is as valid	as the original.
		RETAIN A	SIGNED COPY FOR YOUR	R RECORDS	
Na	ame(s) used for records (if differe	ent than the name	below):		
<u></u>	washing of Claimant				
_	gnature of Claimant	andadhii at ili d	Nationand and Lawrence	Date	sion on hobelt of the Classes to
	Applicable: I am the legal represent				SION ON DENAIT OF THE CIAIMANT.
rr	inted Name of Legal Representa	เนงе			

THIS AUTHORIZATION COMPLIES WITH HIPAA AND OTHER FEDERAL AND STATE LAWS

Signature of Legal Representative

Type of Legal Representative \_\_\_\_\_



### **Electronic Funds Transfer (EFT) Authorization**

#### **Direct Deposit of Accident Benefit Payments**

I understand that by completing this form, I am authorizing United of Omaha Life Insurance Company to directly deposit into my bank account via Electronic Funds Transfer (EFT) payment(s) due to me under a contract issued by United of Omaha to my financial institution with the information provided below, for credit to my account. Furthermore, I authorize and direct the bank to charge said account or the account of my estate for any payment made in error as determined by United of Omaha and to refund any such payment made subsequent to my death or made in error and to refund any such payment to United of Omaha upon its written request to the bank.

I further understand and agree that it is my responsibility to ensure that all bank information reported on this form is accurate and correct for the appropriate deposit of my payment(s) and that United of Omaha can rely on this information and will have no obligation to ensure the correctness of the information. Completion of this form is not a guarantee that benefits will be paid.

I further understand and agree that any payment(s) made into an incorrect bank account pursuant to the information reported on this form, will be forfeited by me and that United of Omaha has no obligation to retrieve those funds or make replacement payment(s) to me.

I further understand and agree for myself, my heirs, executors and estate to indemnify and hold United of Omaha harmless from any and all loss or damage of any nature whatsoever, including costs or attorney's fees incurred by reason of said bank acting pursuant to this Authorization.

I further understand and agree that United of Omaha is not responsible for any bank charges or other costs associated with or arising out of this agreement.

I further understand that if my bank is not able to accept EFTs, checks will be mailed to my residence.

I reserve the right to revoke and cancel this authorization. Such revocation and cancellation shall be effective within 5 business days following United of Omaha's receipt of the notice.

Payee Information	Bank Information	
Full Name	Bank Name	
Address	Address	
Address	Address	
City	City	
State and ZIP Code	State and ZIP Code	
Telephone Number ( )	Telephone Number ( )	
Social Security Number	Account Number	
Policy Number	Bank ABA Routing/Transit Number	
Claim Number	☐ Checking ☐ Savings (Check only one)	
Payee Number (for office use only)	Approved By/Date (for office use only)	

#### **Contact Information**

Please attach EITHER a voided check for checking OR a deposit slip for savings and return with this form to:

United of Omaha Life Insurance Company HO8W-GDMS 3316 Farnam Street Omaha, NE 68172-7420

Should you have any questions regarding EFT, please feel free to contact our customer service representatives toll free at **1-800-775-8805** (Monday-Friday between the hours of 8 a.m. and 4 p.m. CST).

