MetLife
Metropolitan Life Insurance Company

To Be Completed by Subscri	iber		Der	ıtaı Exp	ense Clain						
Patient First Name M     .	liddle				ship to Subscriber Spouse Other	3. Sex  Male Female	4. Married? ☐ Yes ☐ No		nt Date of Bir Day / Year	th 6. Fo	r Office Use
7. If Full-Time Student (Age 19 or Over) School City State					er	9. If Disabled (Age 19 or Over) Yes No					
11. Subscriber First Name Middle Last				12. Subscri	ber Date of Birth	13. Office Phone (Area Code)					
14. Subscriber Residence Mailing Address				15. City		State ZIP					
16. Are other Family Members Employed?				17. Date of	Birth	18. Name and Address of Employer for Item 16					
19. Is Patient Covered by Another De Dental Plan Name	ental Plan?	Yes 🗌	No (If Yes, co	omplete the fol Plan No.	lowing:)	Name and A	ddress of Ca	rrier			
20. I Authorize Release of any Inform  (Signature of Patient or Signature)			21. I Certify that	the Above Inf	ormation is Correct.		22. I Authoriz	e Payme	nt Directly to	the Below-Na	amed Dentist.
(Signature of Patient or Signature of Date Authorized Representative if Minor)			Subscriber Signature Date				Subscriber Signature Date				
If Authorized Representative, Rela	tionship to	Minor									
To Be Completed by Dentist											
3. Dentist Name			24. Mailin	24. Mailing Address		City			State ZIP		
25. Dentist Phone Number	Phone Number 26. Dentist License Number			27. Dentist SSN or T.I.N.		28. Provider Specialty Code			29. NPI (Treating Dentist)		
30. NPI (Billing Entity, if different)		ries 32. Place of Treatment  Office Hospital ECF Oth			her			33. Radiographs or Models Enclosed?  Yes No How Many?			
34. Is Treatment Result of Occupation (If Yes, Enter Brief Description and	onal Illness Dates)	or Injury?	′es □ No		35. Is Treatment F (If Yes, Enter Brie	Result of Auto A f Description a	Accident? nd Dates)	Yes	□ No		
36. Other Accident? ☐ Yes (If Yes, Enter Brief Description and	☐ No Dates)				37. Are any Servio (If Yes, Enter Brie			n? 🔲	Yes □ N	0	
38. If Prosthesis, is this Initial Placement? Yes No (If No, Reason for Re					placement)				39. Date of Prior Replacement		
40. Is Treatment for Orthodontics? If Services Already Commenced, Enter Date A					ppliance Placed				Months of Treatment Remaining		
Dentist's Pretreatment Estimate		tatement of Actua		<u> </u>							
FACIAL			nent Plan – List i	Order From	Tooth #1 through To	ooth #32 (Use					
	Tooth # or Letter	Surface	(Including >	Description (-Rays, Proph	n of Services ylaxis, Materials Us	ed, Etc.)	Perfo	Service ormed ay /Year	ADA Procedure Number	Fee	For Carrier Use Only
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@1 @ 16 16 @											
Print III Left has											
Night Reft Span	<u> </u>										
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Dat Dis Lingual Lo tab			<del></del>								<u> </u>
<b>O</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					A						
FACIAL											
INDICATE MISSING TEETH WITH AN "X"								·			
42. I Hereby Certify That The Service *Signature of Dentist	ces Listed /	Above   Will Be	Have Be	en Perform	ed. Date Signed			Total Fe			
43. Address where treatment was p	erformed			City					State	ZIP	
Street				City					Jiaie		

### INSTRUCTIONS

## Please Review These Instructions Before Submitting Claim.

## 1. FRAUD WARNINGS

Before completing this form, please read the following fraud warning for the state where you reside and for the state where the insurance policy under which you are claiming a benefit was issued.

Alabama, Arkansas, District of Columbia, Louisiana, Massachusetts, Minnesota, New Mexico, Ohio, Rhode Island, and West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Alaska: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete or misleading information may be prosecuted under state law.

**Arizona:** For your protection, Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

California: For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Delaware, Idaho, Indiana, and Oklahoma: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

Florida: A person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Maine, Tennessee, Virginia, and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purposes of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

New Hampshire: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud as provided in RSA 638:20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Oregon and Vermont:** Any person who knowingly presents a false statement of claim for insurance may be guilty of a criminal offense and subject to penalties under state law.

Puerto Rico: Any person who knowingly and with the intention to defraud includes false information in an application for insurance or files, assists or abets in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

Texas: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Pennsylvania and all other states: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or a statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

# **INSTRUCTIONS** (continued)

#### 2. CLAIM SUBMISSION INFORMATION

### Information for Subscriber

- 1. Complete your section of the claim form (items 1 through 21) in full to assure positive identification and prompt payment. Please print or type. Note: Item 8 (ID Number) must be completed for the claim to be processed.
- 2. Patient Consent. By signing item 20, the patient (or parent or other authorized representative) consents to the use and disclosure of information relating to the services provided by the dentist or health care professional for the purpose of treatment, payment, or health care operations, including submission of a claim for dental benefits to a provider or administrator of dental benefit plans. This consent will be valid for as long as the patient is entitled to coverage under a dental plan. You are entitled to a copy of this consent. This consent may be revoked in writing delivered to your dentist or health care professional, but such revocation will not affect any action taken in reliance on this consent prior to revocation. Upon receipt of revocation or refusal to sign a consent, your dentist or health care professional may decline to provide or continue treatment. If this consent is signed by the authorized representative of the patient, the relationship of the authorized representative must be provided in item 20.
- You must sign the claim form in item 21. 3.
- You can arrange for MetLife to make payment directly to the dentist by completing item 22. If you wish benefits to be paid directly to yourself, do 4. not complete item 22. In either case, a statement of benefits paid will be sent to you.
- 5. If total charges for the planned course of treatment are expected to be \$300 or more, the form should be completed and submitted to MetLife prior to the commencement of the course of treatment for a pretreatment estimate of benefits. MetLife will notify you of your benefits payable. (If you wish, a pretreatment estimate may be requested for anticipated dental expenses of less than \$300.)
- 6. If total charges for the planned course of treatment will be less than \$300, the claim form should be completed when treatment is completed and mailed or faxed to the address or fax number shown below.

Dental Coverage is subject to specific limitations and exclusions. Please refer to your booklet for a description of covered services, schedule of benefits payable, limitations and exclusions.

## Information for Attending Dentist

- Benefits are payable in accordance with four Classes of Services. It is, therefore, important that a separate fee is indicated for each item of 1. service performed.
- If total charges for a course of treatment are expected to be \$300 or more, check the box noted "Pretreatment Estimate" and complete items 23 2. through 42. The completed claim form should be sent to the address shown below prior to the commencement of the course of treatment. MetLife will review the claim (and any supplementary information required) and notify your patient of the benefits payable.
- If the address where treatment was performed is different from the mailing address in item 24, complete item 43. 3.
- 4. Generally, we do not request x-rays where standard filling materials are used. Pre-operative x-rays are requested only in connection with prosthetics, fixed bridgework, or cast restorations. Occasionally, we may request x-rays that relate to other dental services.
  - In an effort to reduce your costs and inconvenience, we request your cooperation in submitting x-rays only in the above-mentioned circumstances or when specifically requested. This will also enable us to expedite the processing of a pretreatment estimate.
- If authorized by the subscriber, benefit payments will be made directly to you. 5.

Detach and submit the completed Dental Expense Claim Form to:

MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282 **Dentist's telephone: 1-877-638-3379** 

Fax: 1-859-389-6505

If you are submitting a claim, please complete and detach the first page only and mail it to the above address or fax it to the number indicated. If you are requesting that the form be translated into Spanish or Chinese, please visit our website, www.metlife.com, and download the applicable claim form from our Dental Insurance Center. Or you may mail the entire four (4) pages of this form to the address shown on page 4.

# CALIFORNIA HEALTHCARE LANGUAGE ASSISTANCE PROGRAM **NOTICE TO INSUREDS**

No Cost Language Services. You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card, if any, or 1-800-942-0854. For more help call the CA Dept. of Insurance at 1-800-927-4357.

To receive a copy of the attached MetLife document translated into Spanish or Chinese, please mark the box by the requested language statement below, and mail the document with this form to:

Metropolitan Life Insurance Company

PO Box 14587

姓名 地址

Lexington, KY 40512

Plea	ise indicate to whom and where the translated document is to be sent.
	Servicio de Idiomas Sin Costo. Puede obtener la ayuda de un intérprete. Se le pueden leer documentos y enviar algunos en español. Para recibir ayuda, llámenos al número que aparece en su tarjeta de identificación, si tiene una, o al 1-800-942-0854. Para recibir ayuda adicional llame al Departamento de Seguros de California al 1-800-927-4357.
	Para recibir una copia del documento adjunto de MetLife traducido al español, marque la casilla correspondiente a esta oración, y envíe por correo e
	documento junto con este formulario a:
	Metropolitan Life Insurance Company
	PO Box 14587
	Lexington, KY 40512
	Por favor, indique a quién y a dónde debe enviarse el documento traducido.
	NOMBRE
	DIRECCIÓN
	免費語言服務。您可獲得免費口譯服務。您可要求翻譯員向你口譯文件,或可要求向你發回文件的中文譯本。如需協助,請致電您的ID卡上所示號碼(如有),或 1-800-942-0854。如需更多協助,請致電加州保險部熱線1-800-927-4357。 為收取隨附MetLife文件的中文譯本,請勾選此陳述前的方框,並將文件連同此表一併郵寄至:
	Metropolitan Life Insurance Company
	PO Box 14587
	Lexington, KY 40512
	請指明經翻譯文件收件人的姓名及地址。

**Անվձար թարգմանչական ծառայություններ։** Ձեզ կտրամադրվի հայերենի թարգմանիչ, որի օգնությամբ կարող եք հայերենով կարդալ փաստաթղթերը։ Հարցերի դեպքում զանգահարեք մեզ Ձեր ID քարտի վրա նշված հեռախոսահամարով կամ 1-800-942-0854։ Առավել մանրամասն տեղեկատվության համար զանգահարեք Կալիֆորնիայի Ապահովագրական Դեպարտամենտ 1-800-927-4357 htm://www.huifunnil:

សេវាបកហ្វែរដោយឥតគិតថ្លៃ ។ អ្នកអាច១ទួលបានអ្នកបកប្រែម្នាក់ និងឱ្យគេអានឯកសារនានាឱ្យអ្នកស្លាប់ជាភាសាខ្មែរ ។ សម្រាប់ជំនួយ សូមទូរស័ពុមកយើង តាមលេខដែល មានចុះនៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់អ្នកប្រសិនបើមាន ឬ តាមលេខ 1-800-942-0854 ។ សម្រាប់ជំនួយបន្ថែមឡើត សូមទូរស័ពទៅក្រសួងធានារ៉ាប់រងនៃរដ្ឋកាលីហ្វ័រញ៉ា (CA Dept. of Insurance) สาษเพย 1-800-927-4357 ฯ

Kev pab txhais lus tsis kom them nqi. Koj thov tau kom nrhiav neeg txhais lus thiab nyeem ntaub ntawv hais ua lus Hmoob rau koj mloog. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj sau hauv koj daim npav ID, yog muaj, lossis 1-800-942-0854. Yog xav kom pab lwm yam hu rau lub CA Hauv Paus lvsaws-las ntawm 1-800-927-4357.

**無料の通訳サービス。**通訳を通して日本語で文書を読み上げてもらうことができます。サービスの利用をご希望の方は、お手持ちの ID カードに記載さ れている番号、または 1-800-942-0854 へお電話ください。さらなる支援が必要な場合は、カリフォルニア州保険庁 1-800-927-4357 までお問い合わせくだ さい。

무료 통역 서비스, 통역자가 문서를 한국어로 읽어드릴 수 있습니다. 도움이 필요하시면, 귀하의 ID 카드에 있는 번호나 1-800-942-0854로 전화하십시오. 다른 도움이 필요하시면, 전화번호 1-800-927-4357로 캘리포니아 보험국에 연락하여 주십시오.

Бесплатные услуги устного перевода. Вы можете воспользоваться услугами переводчика, который прочитает вам документы на русском языке. Чтобы получить помощь, позвоните нам по номеру, указанному на вашей идентификационной карточке, если у вас она есть, либо по номеру 1-800-942-0854. Если вам нужна помощь в других вопросах, позвоните в горячую линию Департамента страхования (CA Dept. of Insurance) 1-800-927-4357.

Libreng serbisyo sa pagsasalin. Maaari kang kumuha ng tagasalin para basahin sa iyo ang mga dokumento sa wikang Tagalog. Para ikaw ay matulungan, tawagan kami sa numerong nakalista sa iyong ID card, kung mayroon man, o sa numerong 1-800-942-0854. Para sa karagdagang tulong tawagan ang CA Dept. of Insurance sa numerong 1-800-927-4357.

Dịch vụ thông dịch miễn phí. Quý vị có thể tìm một thông dịch viên và nhờ đọc các tài liệu này cho quý vị bằng tiếng Việt. Để được giúp đỡ, gọi cho chúng tôi tại số nêu trên thẻ ID của quý vị, nếu có, hoặc 1-800-942-0854. Để được giúp đỡ thêm gọi cho Ban Bảo Hiểm CA tại số 1-800-927-4357.

لا تتوفَّر خدمات ترجمة يتكلفة. يمكنك الاتصال بمترجم والحصول على خدمة قراءة المستندات باللغة العربية. للمساعدة، اتصل بنا على الرقم الموجود على بطاقة التعريف الخاصة بك، أو اتصل بالرقم 942-942-900-1. ولمزيد من المساعدة، اتصل بقسم التأمينات التابع لـ CA على الرقم 927-4357-900-1. سرویس های ترجمه رایگان. شما می توانید مترجم و اسنادی را به زبان فارسی برای مطالعه دریافت کنید. برای راهنمایی،از طریق شماره در ج شده در کارت شناسایی خود (در صورت وجود) یا شماره 435-942-940-1 با ما تماس بگیرید. برای راهنمایی بیشتر با بخش بیمه کالیفرنیا 4357-927-900-1 تماس بگیرید. بلا معاوضه مترجم دی خدمات مل سکدی اے۔ تُسی ایک مترجم دی خدمات حاصل کرسکدے او جو توڈے واسطے دستاویزات پنجابی وچ پڈ سکدا اوے۔ مدد واسطے اپڑیں آئی ڈی کارڈ، گربوتو، دے وچ نمبر یا 985-942-940-1 په کال کوو۔ آگے مزید مدد واسطے اے نمبر 4357-927-900-1 یه سی اے ڈیپارٹمنٹ برائے انشورنس نال گال کرو۔