Important HMO reminders



# Use the Find Care tool at anthem.com/ca to

# find the care you need

Anthem's Find Care tool was created to make it easy to find preferred primary care providers and specialists in your area. Whether you're searching for medical, dental, vision, or pharmacy, use this quick step-by-step guide to help you find the best doctors where you live and work.



# Step **2**

There are two ways to search for a doctor:

- Select Members and log in with your username and password — you will be directed to your network of providers.
- Select Guests and answer four questions.



General search HMO - How to find a HMO - How to search provider's ID number for IPAs and medical groups Important HMO reminders



# Step 3

### For Guests:

Select a drop-down box to answer each question.

Answers to the drop-down questions:

What type of care are you searching for? Medical. (You can also select dental, vision, or pharmacy providers from this drop-down.)

What state do you want to search with? Select the state you live in.

What type of plan do you want to search with? Medical (Employer-Sponsored).

#### Select a plan/network

If you are enrolled in HMO – California only, please select:

- Blue Cross HMO (CACare) Small Group
- Select HMO
- Priority Select HMO
- Vivity

Individual & Family Me	dicare Medi	caid Employers Producers Providers COVID-19 Info	Log In	spañol
		What type of care are you searching for?		
		Medical	<b>T</b>	
		Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical Care.		
		What state do you want to search with?		
		California	▼	
		What type of plan do you want to search with?		
		Medical (Employer-Sponsored)	<b>•</b>	
		Select a plan/network		
		Blue Cross PPO (Prudent Buyer) - Small Group	<b>•</b>	



If you are located in California, enrolled in EPO, PPO, and spending account plans, please select:

• Blue Cross PPO (Prudent Buyer) – Small Group

Once you've answered the four questions, select **Continue**.

If you are not located in California and enrolled in EPO, PPO, and spending account plans, please select:

• National PPO (BlueCard PPO)



# Step 4

Search for care by entering:

- Your city, county, or ZIP code.
- Name or specialty, national provider identifier (NPI), or license number.
- You can also select the Search by Care Provider boxes listed in blue for frequently searched care options.

# If you are looking for a medical

Anthem 🗟 🕅			Find Care	Search Anthem.com	Q
Individual & Family Medicare	Medicaid Employers Pro	ducers Providers COVII	D-19 Info	Log In	Español
City, County, or ZIP	Search by docto	or (name or specialty), hos	oital, procedure, and more		
Find a testing center near y Finding care in Blue Cross PPO (Pru R= Change Plan	ou with our COVID-19 Test Site Finder dent Buyer) - Large Group	r			×
Search by Care Provider (	0				_
Primary Care	Behavioral Health	Lab (Blood Work)	Imaging (MRI or X- ray)	Hospital	

#### If you are looking for a **dental** provider:

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Dentist	Oral Surgeon	Orthodontist	Periodontist	Pediatric	Endodontist

#### If you are looking for a vision provider:

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Ophthalmologist	Optical Store	Optometrist

## If you are looking for a **pharmacy** provider:

Search	by Care Provider	0			
	Ø Pharmacy				

Important HMO reminders



• If you enter a provider's name and your ZIP code, a list of providers will appear. To see a full list of providers with similar names, select View All.

HMO - How to find a

• A list of providers will populate from your search. You can print it or email the list to your personal email.





# HMO – How to find a provider's ID number

HMO - How to find a

provider's ID number

HMO - How to search

for IPAs and medical groups

Important

**HMO** reminders

# Step 🕕

General

search

After entering your city, county, or ZIP code, select the **Primary Care** button under the Search by Care *Provider* section.

# Step **2**

When the search populates with providers in your area, you will need to determine which **PCP ID/Enrollment ID** number to use to identify them as your primary care physician. To view this information, select the **View Details** button for the specific provider.

# Step 3

You are now on the provider's details page. To view the medical groups the provider is affiliated with, select the **Affiliations** tab.

Your provider may participate in numerous medical groups. Please use the **PCP ID/Enrollment ID** that corresponds with the medical group of choice for your enrollment. Primary care physicians will have a six-digit code.

If there is no **PCP ID/Enrollment ID**, use the code beside the medical group name. Medical groups have a three-digit code. In the example below, the medical group code is **0V6**.



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Individual & Family Medicar	re Medicaid	Employers Producers	Providers COVID-19 Info	Log In Español
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Profile	Affiliations	Recognitions	Insurance	Change location 62 Corporate Park Ste 240 Irvine, CA 9



# Medical Group/Multi-Specialty

Memorialcare/Irvine (0v6) PCP ID/Enrollment ID: 0V6 250 E Yale Loop Ste 200, CA, 92604, Irvine

# HMO – How to search for IPAs/medical groups

HMO - How to find a

provider's ID number

HMO - How to search

for IPAs and medical groups

Important

**HMO** reminders

# Step 🚺

General

search

After entering your city, county, or ZIP code, type **medical group** in the *Search* field. Then choose **IPA/PMG (Medical Group)** to see a complete list of medical groups in your HMO network.

Anthem 🗟 🕅	Find Care Search Anthem.com Employers Producers Providers COVID-19 Info	Q Español
	O medical group	
← Back to Find Care	Specialties IPA/PMG (Medical Group) Medical Genetics	Show More
Physicians & Medical P	Behavioral Health Group Practicing Medical Group	
Finding care in Blue Cross PPO (Prudent Buyer)	DME/Medical/Surgical (Medical Equipment) Provider Name	View All
Sort by:	ADVANCED ORTHOPEDICS A MEDICAL GROUP INC 9 (10 miles away) 1127 Wilshire Blvd Ste 408.Los Angeles, CA 90017 Los Angeles County, CA	
Filter Clear All	AXMINSTER MEDICAL GROUP INC Q0.08 miles away	

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# Step **2**

Once the listing of medical groups appears, you will see the filter options on the left side. Under *Primary Care Physician*, check the **Serve as PCP** box.

The medical groups with the **Practicing Medical Groups** listing are your **practicing medical groups**. They have a three-digit code.

Anthem 🚭 🕅			Find Care	Search Anthem.com	Q
Individual & Family Medicare	Medicaid Employers Producers	Providers COVID-19 Inf	o	Log In	Español
Sort by: Distance  Filter Clear All Primary Care Physician Serve as PCP (5)	List View \Xi Map View 0 ALTAMED - WESTLAKE, 3RD ST STE 400 (2GJ) Administrative Office Only (323) 454-6940	In-Network Medical Plan PCP ID:2GJ Practicing Medical	@ 4 Recognitions/Tier	I	View Details
Distance 20 Miles 💌	OPTUM - DOWNTOWN LA Administrative Office Only (213) 623-2225	Group In-Network Medical Plan PCP ID:7JZ	3 Recognitions/Tier		View Details

# **Important HMO reminders**

- HMO care is managed by the medical group you select.
- Make sure the doctor you choose has a contract with the medical group you select.
- Make sure the medical group is part of your HMO network.
- If you are trying to choose a specific hospital, your medical group will advise you which hospital you will use. It is dependent on the contracts the medical group has with the hospital and the admitting rights of the physician.

# We are here to help

If you have questions, please call Member Services using the phone number listed on the back of your member ID card.

Key: IPA = independent practice association; PMG = practicing medical group

Dur Provider Finder tool is only as up to date as providers notify Anthem. Please contact your provider or call Member Services at the number located on the back of your member ID card to confirm that a provider is in your plan's network.

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