Keep Smiling DeltaCare® USA



Dental benefits made easy!

When you enroll in a DeltaCare USA¹ plan, you'll choose a primary care dentist from our network of carefully screened, private practice dentists. You must visit your primary care dentist to receive benefits.2

- No restrictions on pre-existing conditions (except work in progress)
- Access to specialty care and out-of-area emergency care

A partner in oral health

Your DeltaCare USA plan encourages regular dental care with an extensive list of covered services to help you stay healthy.

• Low or no copayments for services like cleanings and exams

Budget-friendly costs

With your DeltaCare USA plan, there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before treatment begins.

- No deductibles or maximums³ for covered services
- Pay only your copayment (if any) at the time of treatment

Convenient services

We make it easy for you — there are no claim forms to complete, and no plan ID card is required to receive treatment.

- Access plan information online
- Change your primary care dentist by phone or online

LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html

³ Plans with an Accidental Injury Rider have a \$1,600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.











DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.

² Verify your selected DeltaCare USA primary care dentist before each appointment.

Frequently asked questions

What you need to know about your DeltaCare® USA plan

Getting started

1. How do I enroll in a DeltaCare USA plan?
Simply complete the enrollment process as
directed by your benefits administrator. Be sure to
select a primary care network dentist for yourself
or your dependents, and indicate this dentist and
the name of your group when you enroll.

2. How do I get started using my DeltaCare USA plan?

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected primary care dentist. Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your primary care network dentist for all services. If you require treatment from a specialist, your primary care dentist will coordinate a referral for you. You can change your primary care dentist by contacting us.
- Your Evidence/Certificate of Coverage (plan booklet). This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card. This card is for your records only you do not need to present it in order to receive treatment.

3. How long will it take to get an appointment with my primary care dentist?

Two to four weeks¹ is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may need to wait longer. Most DeltaCare USA dentists are in private group practices, which generally offer greater appointment availability and extended office hours.

4. How much will my dental treatments cost? How do I pay?

With your DeltaCare USA plan, some services are covered at no cost, while others have a copayment (amount you pay) for certain services. To find out how much a treatment will cost, refer to the "Description of Benefits and Copayments" in this brochure for a list of covered services and copayments. It's a good idea to bring your Evidence/Certificate of Coverage to your appointment in case you need to discuss your copayment for a service with your dentist. If you have any questions about the charges for a service, please contact Customer Service. If you receive treatment that requires a copayment, simply pay the dental facility at the time of service.

Choosing a dentist

5. How do I select my primary care dentist? When you enroll, you must select a primary care dentist from the DeltaCare USA network. To search for a dentist, use the "Find a Dentist" tool at deltadentalins.com and select the DeltaCare USA network. You must visit your selected primary care dentist to use plan benefits. Important: Dental services provided by a dentist other than your selected primary care dentist will be denied. Your primary care dentist will refer you to a specialist if

6. Does everyone in my family have to choose the same primary care dentist?

No. Each family member can select his or her own primary care network dentist.

7. Can I change my primary care dentist?

any specialty care is required.

Yes. You can request to change your primary care dentist at any time. Simply visit our website and log on to your online account or contact Customer Service. Changes received between the first and 15th of the month are effective immediately. Changes received on the 16th through the end of the month will be effective on the first of the next month.

¹ In TX, three weeks is a reasonable amount of time to wait for a routine, non-urgent appointment.

- 8. My dentist says she is a Delta Dental dentist, but she isn't listed in the DeltaCare USA directory. Can I still visit her for services?

 No, Delta Dental has many networks, and participation may vary not all Delta Dental dentists are DeltaCare USA dentists. You must visit your selected primary care network dentist to receive benefits under this plan.
- 9. What should I do if I need to see a specialist?

 If you require specialty dental care such as oral surgery, endodontics, periodontics or pediatric dentistry contact your primary care dentist to request a referral. Specialty dental services not performed by your selected primary care dentist must be authorized by us. You are responsible for any applicable copayments.

General plan information

10. If I'm traveling, is emergency treatment covered under my plan?

You and your eligible dependents have out-of-area coverage for dental emergencies when you are more than 35 miles² from your primary care dentist. Your out-of-area emergency benefit (typically limited to \$100 per person every 12 months³) is for services to relieve pain until you can return to your primary care network dentist. Standard plan limitations, exclusions and copayments may apply.

11. Can I access my plan online?

Yes. Visit **deltadentalins.com** to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your primary care dentist and more.

12. Does my plan cover pre-existing conditions? What about treatments that are in progress?

Treatment for pre-existing conditions (except work in progress⁴), including missing or extracted teeth, is covered under your plan. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date, you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover inprogress orthodontic treatment.

13. What if I have additional questions about my plan?

Please contact us for additional support. Our Customer Service representatives can answer benefits questions as well as help you change your primary care dentist or arrange for urgent care referrals. See the back page of this brochure for our contact information.

⁴ In TX, there is no exception for work in progress for covered DeltaCare USA benefits.



² In TX, there is no limit on the number of miles or on the dollar amount per emergency.

³ Exceptions may apply. Refer to your Evidence/Certificate of Coverage.

SCHEDULE A

Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2022 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

CODE DESCRIPTION	ENROLLEE PAYS
D0100-D0999 I. DIAGNOSTIC	
D0120 Periodic oral evaluation - established patient	No Cost
D0140 Limited oral evaluation - problem focused	
D0145 Oral evaluation for a patient under three years of age and counseling with primary caregiver	
D0150 Comprehensive oral evaluation - new or established patient	
D0160 Detailed and extensive oral evaluation - problem focused, by report	
D0170 Re-evaluation - limited, problem focused (established patient; not post-operative visit)	
D0171 Re-evaluation - post-operative office visit	\$5.00
D0180 Comprehensive periodontal evaluation - new or established patient	No Cost
D0190 Screening of a patient	No Cost
D0191 Assessment of a patient	No Cost
D0210 Intraoral - complete series of radiographic images - limited to 1 series every 24 months	No Cost
D0220 Intraoral - periapical first radiographic image	
D0230 Intraoral - periapical each additional radiographic image	No Cost
D0240 Intraoral - occlusal radiographic image	
D0270 Bitewing - single radiographic image	No Cost
D0272 Bitewings - two radiographic images	
D0273 Bitewings three radiographic images	
D0274 Bitewings - four radiographic images - limited to 1 series every 6 months	
D0330 Panoramic radiographic image	
DO419 Assessment of salivary flow by measurement - 1 every 12 months	
D0460 Pulp vitality tests	
D0470 Diagnostic casts	
D0472 Accession of tissue, gross examination, preparation and transmission of written report	No Cost
D0473 Accession of tissue, gross and microscopic examination, preparation and transmission of written report	No Cost
D0474 Accession of tissue, gross and microscopic examination, including assessment of surgical margin	
for presence of disease, preparation and transmission of written report	
D0601 Caries risk assessment and documentation, with a finding of low risk - 1 every 12 months	No Cost
D0602 Caries risk assessment and documentation, with a finding of moderate risk - 1 every 12 months	No Cost
D0603 Caries risk assessment and documentation, with a finding of high risk - 1 every 12 months	No Cost
D0701 Panoramic radiographic image - image capture only	No Cost
D0702 2-D cephalometric radiographic image - image capture only	No Cost
D0703 2-D oral/facial photographic image obtained intra-orally or extra-orally - image capture only	No Cost
D0704 3-D photographic image - image capture only	
D0705 Extra-oral posterior dental radiographic image - image capture only	No Cost
D0706 Intraoral - occlusal radiographic image - image capture only	
D0707 Intraoral - periapical radiographic image - image capture only	
D0708 Intraoral - bitewing radiographic image - image capture only	
D0709 Intraoral - complete series of radiographic images - image capture only	No Cost
D0999 Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other	N 0 1
services)	No Cost

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D1000-D1999 II. PREVENTIVE D1110 D1120 D1206 Topical application of fluoride varnish - child to age 19; 1 D1206 or D1208 per 6 month period No Cost D1208 Topical application of fluoride - excluding varnish - child to age 19; 1 D1206 or D1208 per 6 month D1330 D1351 Sealant - per tooth - limited to permanent molars through age 15 \$10.00 Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - limited to D1352 permanent molars through age 15 \$10.00 D1353 Sealant repair - per tooth - limited to permanent molars through age 15 Application of caries arresting medicament - per tooth - child to age 19; 1 per 6 month period No Cost D1354 D1510 Space maintainer - fixed - bilateral, maxillary D1516 \$20.00 D1517 D1520 D1526 D1527 D1551 D1552 D1553 D1556 D1557 D1558 D1575 D2000-D2999 III. RESTORATIVE - Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures. D2150 D2160 D2161 D2330 D2331 D2332 D2335 D2390 D2391 D2392 D2393 D2394 D2510 D2520 D2530 D2542 D2543 D2544 D2620 CAA21 - V22 S-A-CA-S14-R20

	3.7		
	Onlay - resin-based composite - two surfaces 3,7		
D2663	Onlay - resin-based composite - three surfaces 3,7		
D2664	Onlay - resin-based composite - four or more surfaces 3,7		
D2710	Crown - resin-based composite (indirect) ^{3, 6}		
D2712	Crown - 3/4 resin-based composite (indirect) 3, 6	\$50.00	
D2720	Crown - resin with high noble metal 3, 5, 6	\$85.00	
D2721	Crown - resin with predominantly base metal ^{3, 6}		
D2722	Crown - resin with noble metal ^{3, 6}		
D2740	Crown - porcelain/ceramic ^{3, 6}	\$85.00	
D2750	Crown - porcelain fused to high noble metal 3, 5, 6		
D2751	Crown - porcelain fused to predominantly base metal 3, 6	\$85.00	
D2752	Crown - porcelain fused to noble metal ^{3, 6}		
D2753	Crown - porcelain fused to titanium and titanium alloys		
D2780	Crown - 3/4 cast high noble metal ^{3, 5}		
D2781	Crown - 3/4 cast predominantly base metal ³	\$85.00	
D2782	Crown - 3/4 cast noble metal ³	\$85.00	
D2790	Crown - full cast high noble metal 3,5	\$85.00	
D2791	Crown - full cast predominantly base metal ³		
D2792	Crown - full cast noble metal ³	\$85.00	
D2794	Crown - titanium and titanium alloys ^{3, 5}	\$85.00	
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration		
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core	No Cost	
D2920	Re-cement or re-bond crown	No Cost	
D2921	Reattachment of tooth fragment, incisal edge or cusp (anterior)	No Cost	
D2928	Prefabricated porcelain/ceramic crown - permanent tooth	No Cost	
D2929	Prefabricated porcelain/ceramic crown - primary tooth - anterior	\$10.00	
D2930	Prefabricated stainless steel crown - primary tooth		
D2931	Prefabricated stainless steel crown - permanent tooth	No Cost	
D2932	Prefabricated resin crown - anterior primary tooth		
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth	\$10.00	
D2940	Protective restoration	\$10.00	
D2941	Interim therapeutic restoration - primary dentition	\$10.00	
D2949	Restorative foundation for an indirect restoration	\$10.00	
D2950	Core buildup, including any pins when required	\$10.00	
D2951	Pin retention - per tooth, in addition to restoration	\$10.00	
D2952	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i> ⁵	\$10.00	
D2953	Each additional indirectly fabricated post - same tooth - includes canal preparation 5	\$10.00	
D2954	Prefabricated post and core in addition to crown - base metal post; includes canal preparation	\$10.00	
D2957	Each additional prefabricated post - same tooth - base metal post; includes canal preparation	\$10.00	
D2971	Additional procedures to customize a crown to fit under an existing partial denture framework	\$17.00	
D2980	Crown repair necessitated by restorative material failure	\$10.00	
D2981	Inlay repair necessitated by restorative material failure	\$10.00	
D2982	Onlay repair necessitated by restorative material failure	\$10.00	
D2983	Veneer repair necessitated by restorative material failure	\$10.00	
D2990	Resin infiltration of incipient smooth surface lesions - <i>limited to permanent molars through age 15</i> .	\$10.00	
D3000-D3999 IV. ENDODONTICS			
D3110	Pulp cap - direct (excluding final restoration)	No Cost	
D3110	Pulp cap - indirect (excluding final restoration)		
D3120	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the	110 0030	
DOZZO	dentinocemental junction and application of medicament	No Cost	
D3221	Pulpal debridement, primary and permanent teeth	\$8.00	
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	No Cost	
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	\$8.00	
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	\$8.00	
D3310	Root canal - endodontic therapy, anterior tooth (excluding final restoration) ¹	\$45.00	
		+ . 5.00	

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clasping materials, rests and teeth) 4,8

\$115.00

D5221	Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests, and	ф11F ОО
D5222	teeth)	\$115.00
D5223	and teeth)	\$115.00
DJZZJ	retentive/clasping materials, rests and teeth)	\$115.00
D5224	Immediate mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth)	\$115.00
D5225	Maxillary partial denture - flexible base (including retentive/clasping materials, rests, and teeth) 4,8	\$165.00
D5226	Mandibular partial denture - flexible base (including retentive/clasping materials, rests, and teeth)	Ψ105.00
	4,8	\$165.00
D5227	Immediate maxillary partial denture - flexible base (including any clasps, rests and teeth)	\$115.00
D5228	Immediate mandibular partial denture - flexible base (including any clasps, rests and teeth)	\$115.00
D5410	Adjust complete denture - maxillary ⁸	\$10.00
D5411	Adjust complete denture - mandibular ⁸	\$10.00
D5421	Adjust partial denture - maxillary ⁸	\$10.00
D5422	Adjust partial denture - mandibular ⁸	\$10.00
D5511	Repair broken complete denture base, mandibular	\$20.00
D5512	Repair broken complete denture base, maxillary	\$20.00
D5520	Replace missing or broken teeth - complete denture (each tooth)	\$10.00
D5611	Repair resin partial denture base, mandibular	\$20.00
D5612	Repair resin partial denture base, maxillary	\$20.00
D5621	Repair cast partial framework, mandibular	\$20.00
D5622	Repair cast partial framework, maxillary	\$20.00
D5630	Repair or replace broken retentive/clasping materials - per tooth	\$20.00
D5640	Replace broken teeth - per tooth	\$10.00
D5650	Add tooth to existing partial denture	\$10.00
D5660	Add clasp to existing partial denture - per tooth	
D5710	Rebase complete maxillary denture ¹¹	\$40.00
D5711	Rebase complete mandibular denture ¹¹	\$40.00
D5720	Rebase maxillary partial denture 11	\$40.00
D5721	Rebase mandibular partial denture ¹⁷	\$40.00
D5725	Rebase hybrid prosthesis	\$40.00
D5730	Reline complete maxillary denture (chairside) 17	\$20.00
D5731	Reline complete mandibular denture (chairside) ¹¹	\$20.00
D5740	Reline maxillary partial denture (chairside) 17	\$20.00
D5741	Reline mandibular partial denture (chairside) ¹⁷	\$20.00
D5750	Reline complete maxillary denture (laboratory) 17	\$40.00
D5751	Reline complete mandibular denture (laboratory) ¹⁷	\$40.00
D5760	Reline maxillary partial denture (laboratory) ¹¹	\$40.00
D5761	Reline mandibular partial denture (laboratory) ¹¹	\$40.00
D5765	Soft liner for complete or partial removable denture - indirect	\$40.00
D5820	Interim partial denture (including retentive/clasping materials, rests, and teeth), maxillary - limited to initial placement of interim partial denture/stayplate to replace extracted anterior teeth during	Ψ 10.00
	healing ⁸	No Cost
D5821	Interim partial denture (including retentive/clasping materials, rests, and teeth), mandibular -	
	limited to initial placement of interim partial denture/stayplate to replace extracted anterior teeth during healing ⁸	No Cost
D5850	Tissue conditioning, maxillary ^{8, 11}	No Cost
	Tissue conditioning, maxillary Tissue conditioning mandibular ^{8, 11}	No Cost

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Description of Benefits and Co	opayments
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DeltaCare USA

Plan CAAZI	DeltaCare USA Description of Benefits and Copa	yments
D5900-D5999	VII. MAXILLOFACIAL PROSTHETICS - Not Covered	
D6000-D6199	VIII. IMPLANT SERVICES - Not Covered	
D6200-D6999	IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a f partial denture [bridge])	ixed
D6210 Pontic - ca	ast high noble metal ^{5, 12}	\$85.00
	ast predominantly base metal ¹²	
	ast noble metal ¹²	
D6240 Pontic - po	orcelain fused to high noble metal ^{5, 6, 12}	\$85.00
D6241 Pontic - po	orcelain fused to predominantly base metal 6, 12	\$85.00
D6242 Pontic - po	orcelain fused to noble metal 6, 12	\$85.00
	orcelain fused to titanium and titanium alloys	
	orcelain/ceramic ^{7, 12}	
	esin with high noble metal ^{5, 6, 12}	
	sin with predominantly base metal ^{6, 12}	
	esin with noble metal ^{6, 12}	
D6600 Retainer in	nlay - porcelain/ceramic, two surfaces 7, 12	Optional
	nlay - porcelain/ceramic, three or more surfaces 7, 12	
	nlay - cast high noble metal, two surfaces ^{5, 12}	
	nlay - cast high noble metal, three or more surfaces 5, 12	
	nlay - cast predominantly base metal, two surfaces 12	
	nlay - cast predominantly base metal, three or more surfaces 12	
	nlay - cast noble metal, two surfaces 12	
	nlay - cast noble metal, three or more surfaces 12	
	nlay - porcelain/ceramic, two surfaces 7, 12	
	nlay - porcelain/ceramic, three or more surfaces 7, 12	-
	nlay - cast high noble metal, two surfaces 5, 12	
	nlay - cast high noble metal, three or more surfaces 5, 12	
	nlay - cast predominantly base metal, two surfaces 12	
	nlay - cast predominantly base metal, three or more surfaces 12	
	nlay - cast noble metal, two surfaces 12	
	nlay - cast noble metal, three or more surfaces 12	
D6720 Retainer c	rown - resin with high noble metal 5, 6, 12	
	rown - resin with predominantly base metal 6, 12	\$85.00
	rown - resin with noble metal 6, 12	
	rown - porcelain/ceramic ^{7, 12}	
D6750 Retainer ci	rown - porcelain fused to high noble metal 5, 6, 12	\$85.00
D6751 Retainer ci	rown - porcelain fused to predominantly base metal 6, 12	
	rown - porcelain fused to noble metal 6, 12	\$85.00
	rown - porcelain fused to titanium and titanium alloys	
	rown - 3/4 cast high noble metal ^{5, 12} rown - 3/4 cast predominantly base metal ¹²	
	rown - 3/4 cast predominantly base metal	
	rown - 5/4 Cast noble metalrown - titanium and titanium alloys	
	rown - full cast high noble metal ^{5, 12}	
D6790 Retainer c	rown - full cast predominantly base metal ¹²	\$85.00
	rown - full cast predominantly base metal	
	t or re-bond fixed partial denture	
	aker ¹²	
	ial denture repair necessitated by restorative material failure	
D7000-D7999	X. ORAL AND MAXILLOFACIAL SURGERY	
	tive and postoperative evaluations and treatment under a local anesthetic.	
	, coronal remnants - primary tooth	
	, erupted tooth or exposed root (elevation and/or forceps removal)	
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D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including	
,,	elevation of mucoperiosteal flap if indicated	
D7220	Removal of impacted tooth - soft tissue	
D7230	Removal of impacted tooth - partially bony	
D7240	Removal of impacted tooth - completely bony	\$70.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications	
D7250	Removal of residual tooth roots (cutting procedure)	
D7251	Coronectomy - intentional partial tooth removal	\$70.00
D7286	Incisional biopsy of oral tissue - soft - does not include pathology laboratory procedures	No Cost
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$40.00
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	\$40.00
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	\$60.00
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per	Ψ00.00
D7321	quadrant	\$60.00
D7471	Removal of lateral exostosis (maxilla or mandible)	
D7510	Incision and drainage of abscess - intraoral soft tissue	
D7922	Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site	
D7961	Buccal/labial frenectomy (frenulectomy)	
D7962	Lingual frenectomy (frenulectomy)	No Cost
D8000	-D8999 XI. ORTHODONTICS	
	Comprehensive orthodontic treatment of the transitional dentition - child or adolescent to age 19	
20070	2	1,600.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19 2\$	-
	Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent	
	adult children ² \$	
D8660		
	with any other consultation procedure(s) 10	
D8680		
D8681	Removable orthodontic retainer adjustment	No Cost
D8999	Unspecified orthodontic procedure, by report - includes START-UP FEES, (including initial examination, diagnosis, consultation and initial banding)	\$350.00
D		4330.00
	-D9999 XII. ADJUNCTIVE GENERAL SERVICES	¢ F 00
D9110	Palliative (emergency) treatment of dental pain - minor procedure	
D9211 D9212	Regional block anesthesia Trigeminal division block anesthesia	
D9212 D9215	Local anesthesia in conjunction with operative or surgical procedures	
D9213	Evaluation for moderate sedation, deep sedation or general anesthesia	
D9219	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	NO COST
D3310	physicianphysician	No Cost
D9311	Consultation with a medical health care professional	
D9430	Office visit for observation (during regularly scheduled hours) - no other services performed	
D9440		
D9450		
D9912	Pre-visit patient screening	\$0.00
D9932	Cleaning and inspection of removable complete denture, maxillary	No Cost
D9933	Cleaning and inspection of removable complete denture, mandibular	
D9934	Cleaning and inspection of removable partial denture, maxillary	No Cost
D9935	Cleaning and inspection of removable partial denture, mandibular	No Cost
D9986		#10.00
D0007	overall maximum of \$40.00	\$10.00
D9987	Canceled appointment - without 24 hour notice - per 15 minutes of appointment time - up to an overall maximum of \$40.00	\$10.00
D9990	Certified translation or sign-language services - per visit	
D9991	Dental case management - addressing appointment compliance barriers	
	Dental case management - care coordination	
0.4.6.		

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D9995	Teledentistry - synchronous; real-time encounter	No Cost
D9996	Teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review	No Cost
D9997	Dental case management - Patients with special Health Care Needs	No Cost

Procedures not listed above are not covered; however, may be available at the Contract Dentist's "filed fees".

Procedures with age restrictions will be subject to exceptions based on medical necessity.

FOOTNOTES

- A Benefit for permanent teeth only.
- Listed Copayment covers up to 24 months of active orthodontic treatment excluding the services listed for D8999 (Start-up fee). Beyond 24 months of active treatment, an additional monthly fee of \$75.00 applies.
- 3 Replacement is subject to a limitation requiring the existing restoration to be 5+ years old.
- 4 Replacement is subject to a limitation requiring the existing denture to be 5+ years old.
- Base or noble metal is the benefit. If a crown, pontic, inlay, onlay or indirectly fabricated post and core is made of high noble metal, an additional fee up to \$100.00 per tooth will be charged for the upgrade. This charge also applies to a titanium crown.
- Porcelain and other tooth-colored materials on molars are considered a material upgrade with a maximum additional charge to the Enrollee of \$150.00.
- Optional is defined as any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure, is chosen by the Enrollee, and is subject to the limitations and exclusions of the program. The applicable charge to the Enrollee is the difference between the Contract Dentist's "filed fee" for the Optional procedure and the "filed fee" for the covered procedure, plus any applicable Copayment for the covered procedure. Optional treatment does not apply when alternative choices are benefits. "Filed fees" means the Contract Dentist's fees on file with Delta Dental. Questions regarding the DeltaCare USA Program should be directed to Delta Dental's Customer Service department at 800-422-4234.
- 8 Includes after delivery adjustments and tissue conditioning, if needed, for the first six months after placement, if the Enrollee continues to be eligible and the service is provided at the Contract Dentist's facility where the denture was originally delivered.
- 9 An amalgam is the Benefit.
- In the event comprehensive orthodontic treatment is not required or is declined by the Enrollee, a fee of \$25.00 will apply. The Enrollee is also responsible for any incurred orthodontic diagnostic record fees.
- 11 Limited to 1 per denture during any 12 consecutive months.
- Replacement is subject to a limitation requiring the existing bridge to be 5+ years old.
- Includes adjustments and/or office visits up to 24 months. After 24 months, a monthly fee of \$75.00 applies.

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SCHEDULE B

Limitations and Exclusions below with age restrictions will be subject to exceptions based on medical necessity.

Limitations of Benefits

- 1. Full mouth x-rays are limited to one set every 24 consecutive months and include any combination of periapicals, bitewings and/or panoramic film.
- 2. Bitewing x-rays are limited to not more than one series of four films in any six month period.
- 3. Diagnostic casts are limited to aid in diagnosis by the Contract Dentist for covered Benefits.
- 4. If a biopsy is prior approved by Us to an oral surgeon, then histopathologic examination of the resulting biopsy specimen is covered and available at no additional cost.
- 5. Prophylaxis or periodontal maintenance is limited to one procedure each six month period.
- 6. Benefits for sealants include the application of sealants only to permanent first and second molars with no decay, with no restorations and with the occlusal surface intact, for first molars through age nine and second molars through age 15. Benefits for sealants do not include the repair or replacement of a sealant on any tooth within three years of its application.
- 7. A filling is a Benefit for the removal of decay, for minor repairs of tooth structure or to replace a lost filling.
- 8. A crown is a Benefit when there is insufficient tooth structure to support a filling or to replace an existing crown that is non-functional or non-restorable and meets the five year limitation (Limitation #12).
- 9. A covered metallic inlay, onlay, crown or fixed partial denture (bridge) using base or noble metal is available for listed Copayment(s). If the Enrollee elects to have high noble metal used instead, the maximum additional cost of this material upgrade is \$100.00 per tooth or pontic. For a cast post and core, the Benefit is for base or noble metal. If the Enrollee elects to have a high noble metal cast post and core instead, the maximum additional cost of this material upgrade is \$100.00 per tooth.
- 10. For molars, a covered inlay, onlay, crown, or unit of a fixed partial denture (bridge) is metallic without porcelain or other tooth-colored material. If the Enrollee elects to have porcelain, porcelain-fused-to-metal, resin or resin-with-metal used instead, the maximum additional cost for this tooth-colored material upgrade is \$150.00 per molar.
- 11. If a porcelain margin is also chosen by the Enrollee for a covered porcelain-fused-to-metal crown, the maximum additional cost for this laboratory upgrade is \$75.00.
- 12. The replacement of an existing inlay, onlay, crown, fixed partial denture (bridge) or a removable full or partial denture is covered when:
 - The existing restoration/bridge/denture is no longer functional and cannot be made functional by repair or adjustment, and
 - b. Either of the following:
 - The existing non-functional restoration/bridge/denture was placed five or more years prior to its replacement, **or**
 - If an existing partial denture is less than five years old, but must be replaced by a new partial denture due to the loss of a natural tooth, which cannot be replaced by adding another tooth to the existing partial denture.
- 13. A direct or indirect pulp cap is a Benefit only on a vital permanent tooth with an open apex or a vital primary tooth.
- 14. With the exception of pulp caps and pulpotomies, endodontic procedures (e.g. root canal therapy, apicoectomy, retrofill, etc.) are only a Benefit on a permanent tooth.
- 15. A therapeutic pulpotomy on a permanent tooth is limited to palliative treatment when the Contract Dentist is not performing root canal therapy.
- 16. Periodontal scaling and root planing are limited to four quadrants during any 12 month period.

- 17. Full mouth debridement (gross scale) is limited to one treatment in any 12 month period.
- 18. Coverage for the placement of a fixed partial denture (bridge) requires that:
 - a. No cantilevered posterior pontic (prosthetic tooth) be included; and
 - b. Either of the following:
 - The sole tooth to be replaced in the arch is a permanent tooth, which cannot be replaced by adding another tooth to an existing removable partial denture; **or**
 - The new bridge would replace an existing, non-functional bridge (see Limitation #9); or
 - Each abutment tooth to be crowned meets Limitation #8.
- 19. Relines, tissue conditioning and rebases are limited to one per denture during any 12 consecutive months.
- 20. Interim partial dentures (stayplates), in conjunction with fixed or removable appliances, are limited to:
 - The replacement of extracted anterior teeth for adults during a healing period when the teeth cannot be added to an existing partial denture **or**
 - The replacement of permanent tooth/teeth for children under 16 years of age.
- 21. Retained primary teeth shall be covered as primary teeth.
- 22. Excision of the frenum is a Benefit only when it results in limited mobility of the tongue, it causes a large diastema between teeth or it interferes with a prosthetic appliance.
- 23. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Us, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 24. In cases of accidental injury, Benefits available are described in *Schedule B, Accident Injury Benefit*. Damages to the hard and soft tissues of the oral cavity from normal masticatory (chewing) function, exclusive attrition and normal wear, will be covered as described in *Schedules A, Description of Benefits and Copayments; and B, Limitations and Exclusions of Benefits*.
- 25. Benefits for a soft tissue management program are limited to those parts which are listed covered services listed in *Schedule A, Description of Benefits and Copayments*. If an Enrollee declines non-covered services within a soft tissue management program, it does not eliminate or alter other covered Benefits.
- 26. A new removable partial, complete or immediate denture includes after delivery adjustments and tissue conditioning at no additional cost for the first six months after placement if the Enrollee continues to be eligible and the service is provided at the Contract Dentist's facility where the denture was originally delivered.
- 27. An Optional procedure is defined as any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure, is chosen by the Enrollee, and is subject to the limitations and exclusions of the Program. The applicable charge to the Enrollee is the difference between the Contract Dentist's "filed fee" for the Optional procedure and the "filed fees" for the covered procedure, plus any applicable Copayment for the covered procedure. Optional treatment does not apply when alternative choices are Benefits.

Optional procedures include:

- The use of a tooth-colored material when restoring a posterior tooth with a filling, inlay or onlay; and
- Units in a fixed partial denture (bridge) made of porcelain/ceramic, which is not fused to and supported by underlying cast metal.

Exclusions of Benefits

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Dental conditions arising out of and due to Enrollee's employment for which Workers' Compensation is paid. Services that are provided to the Enrollee by state government or agency thereof, or are provided without cost to the Enrollee by any municipality, county or other subdivision, except as provided in Section 1373(a) of the California Health and Safety Code.

Limitations and Exclusions of Benefits

- All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 4. Loss or theft of full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 5. Dental expenses incurred in connection with any dental procedures started after termination of eligibility for coverage.
- 6. Dental expenses incurred in connection with any dental procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, orthodontics.
- 7. Congenital malformations (e.g. congenitally missing teeth, supernumerary teeth, enamel and dentinal dysplasias, etc.), except for the treatment of newborn children with congenital defects or birth abnormalities.
- 8. Dispensing of drugs not normally supplied in a dental facility.
- 9. Any procedure that in the professional opinion of the Contract Dentist or Delta Dental's dental consultant:
 - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
 - b. is inconsistent with generally accepted standards for dentistry.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist including the services of a dental specialist, unless expressly authorized in writing by Us or as cited under *Emergency Services*. To obtain written Authorization, the Enrollee should call Our Customer Service department at 800-422-4234.
- 11. Consultations for non-covered benefits.
- 12. Implant placement or removal, appliances placed on or services associated with implants, including but not limited to prophylaxis and periodontal treatment.
- 13. Porcelain crowns, porcelain fused to metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 14. Restorations placed solely due to cosmetics, abrasions, attrition, erosion, restoring or altering vertical dimension, congenital or developmental malformation of teeth.
- 15. Appliances or restorations necessary to increase vertical dimension, replace or stabilize tooth structure loss by attrition, realignment of teeth, periodontal splinting, gnathologic recordings, equilibration or treatment of disturbances of the temporomandibular joint (TMJ).
- 16. An initial treatment plan which involves the removal and reestablishment of the occlusal contacts of 10 or more teeth with crowns, onlays, fixed partial dentures (bridges), or any combination of these is considered to be full mouth construction under the DeltaCare USA Program. Crowns, onlays and fixed partial dentures associated with such a treatment plan are not covered benefits. This exclusion does not affect any other Benefits.
- 17. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 18. Extraction of teeth, when teeth are asymptomatic/non-pathologic (no signs or symptoms of pathology or infection), including but not limited to the removal of third molars and orthodontic extractions.
- 19. Treatment or extraction of primary teeth when exfoliation (normal shedding and loss) is imminent.

Orthodontic Limitations

The DeltaCare USA Program provides coverage for orthodontic treatment plans provided through Our Contract Orthodontists. The start-up fees and the cost to the Enrollee for the treatment plan are listed in *Schedule A, Description of Benefits and Copayments* and subject to the following:

1. Orthodontic treatment must be provided by the Contract Orthodontist.

- Benefits cover 24 months of active comprehensive orthodontic treatment. Included is the initial examination, diagnosis, consultation, initial banding, 24 months of active treatment, de-banding and the retention phase of treatment. The retention phase includes the initial construction, placement and adjustment to retainers and office visits for a maximum of two years.
- 3. Treatment plans extending beyond 24 months of active treatment, or 24 months of the retention phase of treatment will be subject to a monthly office visit fee to the Enrollee not to exceed \$75.00 per month.
- 4. Should an Enrollee's coverage be cancelled or terminated for any reason, and at the time of cancellation or termination be receiving any orthodontic treatment, the Enrollee and not Us will be responsible for payment of any balance due for treatment provided after cancellation or termination. In such a case the Enrollee's payment shall be based on a maximum of \$2,800.00 for covered dependent children to age 19 and \$3,000.00 for covered adults and dependent children to age 26. The amount will be prorated over the number of months to completion of the treatment and, will be payable by the Enrollee on such terms and conditions as are arranged between the Enrollee and the Contract Orthodontist.
- 5. If treatment is not required or the Enrollee chooses not to start treatment after the diagnosis and consultation have been completed by the Contract Orthodontist, the Enrollee will be charged a consultation fee of \$25.00 in addition to diagnostic record fees.
- 6. Three recementations or replacements of a bracket/band on the same tooth or a total of five rebracketings/ rebandings on different teeth during the covered course of treatment are Benefits. If any additional recementations or replacements of brackets/bands are performed, the Enrollee is responsible for the cost at the Contract Orthodontist's usual and customary fee.
- 7. Comprehensive orthodontic treatment (Phase II) consists of repositioning all or nearly all of the permanent teeth in an effort to make the Enrollee's occlusion as ideal as possible. This treatment usually requires complete fixed appliances; however, when the Contract Orthodontist deems it suitable, a European or removable appliance therapy may be substituted at the same Copayment amounts as for fixed appliances.

Orthodontic Exclusions

- 1. Pre-, mid- and post-treatment records which include cephalometric x-rays, tracings, photographs and study models.
- 2. Lost, stolen or broken orthodontic appliances.
- 3. Retreatment of orthodontic cases.
- 4. Changes in treatment necessitated by accident of any kind.
- 5. Initial or continuing orthodontic treatment when such treatment would be inconsistent with generally accepted professional standards.
- 6. Surgical procedures incidental to orthodontic treatment.
- 7. Myofunctional therapy.
- 8. Surgical procedures related to cleft palate, micrognathia or macrognathia.
- 9. Treatment related to temporomandibular joint disturbances.
- 10. Supplemental appliances not routinely used in typical comprehensive orthodontics.
- 11. Restorative work caused by orthodontic treatment.
- 12. Phase I orthodontics, as well as activator appliances and minor treatment for tooth guidance and/or arch expansion. Phase I orthodontics is defined as early treatment including interceptive orthodontia prior to the development of late mixed dentition.
- 13. Extractions solely for the purpose of orthodontics.
- 14. Treatment in progress at inception of eligibility.

- 15. Composite bands, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 16. Orthodontic treatment must be provided by a licensed Dentist. Self-administered orthodontics are not covered.
- 17. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

Accident Injury Benefit

An accident injury is damage to the hard and soft tissue of the mouth caused directly and independently of all other causes by external forces. Damage to the hard and soft tissue of the mouth from normal chewing function is covered under *Schedule A, Description of Benefits and Copayments*.

We will pay up to 100% of the Contract Dentist's "filed fees," for expenses an Enrollee incurs for an accident injury, less any applicable Copayment(s), up to a Maximum of \$1,600.00 in any 12 month period.

Accident injury benefits include the following procedure in addition to those listed in *Schedule A, Description of Benefits and Copayments*.

CODE

D7270 Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth and/or alveolus - includes splinting and/or stabilization.

Payment of Accident Injury Benefits is subject to *Schedule B, Limitations and Exclusions of Benefits*, in addition to the following provisions:

MAXIMUM

Accident Injury Benefits will be provided for each Enrollee up to a maximum of \$1,600.00 in any 12 month period.

LIMITATION

Accident Injury Benefits are limited to services provided as a result of an accident which occurred (a) while the Enrollee was covered under the DeltaCare USA Program, or (b) while the Enrollee was covered under another DeltaCare USA Program, and if the benefits for the expenses incurred would have been paid if the Enrollee had remained covered under that Program.

EXCLUSIONS

In addition to *Schedule B*, limitations #13, #15, #20, #21 and #24 and exclusions #1-9, #11-15 and #18-20, the following exclusions apply:

- 1. Prophylaxis.
- 2. Extra-oral grafts (grafting of tissues from outside the mouth to oral tissue).
- 3. Replacement of existing restorations due to decay.
- 4. Orthodontic services (treatment of malalignment of teeth and/or jaws).
- 5. Replacement of existing restorations, crowns, bridges, dentures and other dental or orthodontic appliances damaged by accident injury.

"Filed fees" mean the Contract Dentist's fees on file with Us. Questions regarding these fees should be directed to Our Customer Service department at 800-422-4234.

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Write to:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

Call toll-free: 800-422-4234

Customer Service agents are available Monday through Friday, 8 am to 9 pm, Eastern time. Or, use our automated phone system, available 24/7.

Underwritten by:

Delta Dental of California 17871 Park Plaza Drive, Suite 200 Cerritos, CA 90703

Administered by:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.