



What is/isn't covered under Nonstop Health?

Nonstop Wellness can be used to pay for all services and prescriptions that are covered under your medical plan and approved by your carrier.

In essence this means that if your medical carrier has agreed to pay for a medical service or prescription as part of your medical coverage, then you can use your Nonstop Visa card to pay for it.

If your carrier does not cover a service or prescription, then you will be responsible for 100% of those costs. If you're not sure if a service or prescription is covered, contact your carrier before receiving care.

Because medical plans covers services and prescriptions differently, there's not an exhaustive list of where you can/can't use your Nonstop Visa card. But below are a few examples of services/providers/facilities that are **never** covered by Nonstop Health.

This is only a sample – if you are not sure if a service or prescription is covered, please check with your carrier before receiving care!



In the box below you can see examples of vendors/services that Nonstop Health does not cover (please note this is not a complete list).

Amazon	Weight Loss Programs	FullScripts	Carex	FSA stores	HSA stores
PeopleCare	Hero Health	Massage Envy	FreeSpira	Warby Parker	Smile Direct Club

As a general rule the Nonstop Visa card **cannot** be used for the following:

- ✘ Over-the-counter medication, vitamins or supplements
- ✘ At-home COVID-19 tests or testing done at non-carrier approved testing sites
- ✘ Dental services
- ✘ Vision services
- ✘ Services not approved by your carrier
- ✘ Medications that are not approved by your carrier
- ✘ Durable medical equipment (DME) that is not approved by your carrier
- ✘ Alternative care (chiropractic , acupuncture, massage) that is not approved by your carrier
- ✘ Mental health services not approved by your carrier, including online services such as Talkspace and BetterHelp
- ✘ Feminine hygiene products

What if I have more questions?

Contact us! Nonstop's member support team is here to help. We can be reached at 877.626.6057 or clientsupport@nonstophealth.com. We are open Monday-Friday, 6am-5pm PST.