

## The Nonstop Health Visa card





When you enroll in your medical benefits you will receive two Nonstop Visa cards delivered through the United States Postal Service. Both cards will be in your name. If you need additional cards, please call us at 877.626.6057. We recommend that you DO NOT set up a PIN as this will only allow you to use the card as a debit card and not a credit card.

The Nonstop Visa card can be used to pay for covered medical services and prescriptions received at in-network providers and facilities, up to the allowed amount for your plan.

## **Nonstop Visa Card Tips**

You can use your Nonstop Visa cards once you activate them! Your Nonstop Visa cards will have a white sticker on them with a phone number you call to activate both cards simultaneously. You can also contact Nonstop and we can activate your cards for you. If you do not activate your Visa card, it will decline when you try to use it. So be sure to activate the cards as soon as you receive them.

The Nonstop Visa cards will be issued in your name, as we do not issue cards in dependents names. Simply have a family member sign the back of the card and use it to receive medical services. If you have more than one dependent who needs a card simply contact Nonstop and request a second set of cards. You can then distribute these cards to your dependents as needed! Nonstop does not charge you for ordering extra cards.

## **REMINDER!**

Nonstop Wellness is only designed for medical services and prescriptions. As such, you can only use the Nonstop Visa card to pay for services and prescriptions that are covered under your medical plan. All other expenses are your responsibility. Your Nonstop Visa card cannot be used for dental or vision payments.



The Nonstop Visa card works with digital wallets such as Apple Pay, Google Pay, and Samsung Pay. So even if you forget your card at home, you don't need to worry! You can simply tap your phone or mobile device and be on your way.







## What if I have more questions?

Contact us! Nonstop's member support team is here to help. We can be reached at 877.626.6057 or clientsupport@nonstophealth.com. We are open Monday-Friday, 6am-5pm PST.