It's easy to complete a proof of good health form for your Prudential coverage

When you enroll for coverage from **The Prudential Insurance Company of America (Prudential)**, we may ask you (or your spouse) to complete a proof of good health form online (also called Evidence of Insurability or EOI). This will happen when you:

• Choose coverage above a certain amount
• Apply after the initial eligibility period
• Increase your coverage

Based on your answers to a few questions, you may get a real-time approval or be asked to complete a questionnaire.

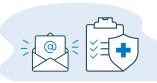## Complete the questionnaire in just 3 steps

Step 1: You'll be prompted to complete the questionnaire online. Answer the questions and submit.

• If you do not receive real-time approval, you will proceed to step 2.

• During your online session, you can choose your communication preference (email, text or standard mail). Prudential will communicate with you based on the preference you choose.

• Also, you can create a user ID and password (for new users) though **www.prudential.com/mystatus**. From MyStatus you can upload/view documents and check your application status.

Step 2: If you are not instantly approved in step 1, Prudential will review your application within 5 days* and a decision (approve or declined) is made, and you'll be notified. Or,

• If your application is incomplete (i.e., missing answers to questions or details, application signature, etc.), Prudential will request this information from you.

• If medical records are needed, Prudential will notify you and work with our vendor to request the records directly from your doctor. Typically, five years of records will be requested.

• Prudential's exam vendor will reach out to you to schedule an appointment for your paramedical exam/blood draw.

Step 3: Within 20-25 days*

• Once all the requested information has been received, Prudential will review, then approve or decline, your application.

• If more information is required, Prudential will contact you.

What's next?

Approved? Congratulations. You're covered.

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