



CLIPPER AND takecare® DEBIT CARD

GETTING A CLIPPER CARD

Clipper® is a reloadable fare payment card that's used to store a Caltrain Monthly Pass, 8-ride Ticket and/or cash. Using Clipper on Caltrain saves you money compared to buying a One-way Ticket from the station ticket machines.

Clipper cards may be ordered online at www.clippercard.com, by clicking on the “Order a card online now” link. Follow the instructions, which will walk you through registering your card and setting up a My Clipper account.

USING YOUR takecare® DEBIT CARD

If you have a takecare® Debit Card, you can add value to your Clipper card online at clippercard.com, at transit agency ticket offices and machines, at Clipper Add Value Machines, at Clipper Customer Service Centers or by phone.

AUTOMATIC RELOADING (AUTOLOAD)

You can use your takecare® Commuter Card to set up Autoload for automatic reloading, but Clipper recommends you set up a regular credit card as a backup payment card in your account. If funds are not available on your transit benefit card, Clipper will charge your backup card, you will get your order, and your Clipper card will not be blocked due to insufficient funds.

ADDING VALUE ONLINE AND VIA PHONE

If you add value to your Clipper card at a ticket office, ticket machine or Add Value Machine, you can use it right away. If you add value online or over the phone, it can take up to five days for value to be available, and you must tag your card to a card reader in order to load the value.

Commuter benefits program administered by The Advantage Group (TAG).

TAG Participant Services

Phone: (877)506-1660, Email: support@enrollwithtag.com