



Group Purchasing Plan III Schedule of Health Insurance Benefits

Medical Benefits	Network	Non-Network
Calendar Year Deductible		
<i>Employee</i>	\$200	\$600
<i>Family</i>	\$400	\$1,200
Medical Plan Out-of-Pocket Maximum		
<i>Employee</i>	\$700	\$2,100
<i>Family</i>	\$1,400	\$4,200
Prescription Drug Out-of-Pocket Maximum <i>Separate from Medical</i>		
<i>Employee</i>	\$8,400	N/A
<i>Family</i>	\$16,800	N/A
Physician Office Visits and Telemedicine		
<i>Illness/Injury</i>	\$10 Copayment	70% RBP
<i>Psychotherapy Office</i>	\$10 Copayment	70% RBP
Prescription Drugs		
	See Reverse side	
Preventive Health Services		
<i>As defined by the Affordable Care Act. See www.healthcare.gov for additional information.</i>	100%	70% RBP
Maternity Care	90%	70% RBP
Inpatient Hospital Services	90%	70% RBP
Emergency Services	\$75 Copayment	\$75 Copayment RBP
Urgent Care	\$50 Copayment	\$50 Copayment RBP
Diagnostic Services (Labs, X-rays)	90%	70% RBP
Outpatient Therapy Services	90%	70% RBP
Other Services (Refer to Summary Plan Description)	90%	70% RBP
Ambulance	80%	80% RBP
Annual Plan Maximum	UNLIMITED	UNLIMITED

Deductible and Out-of-Pocket Maximum are Non-Integrated. Therefore, Deductible and Out-of-Pocket amounts met for Network Providers **DO NOT** apply to Deductible and Out-of-Pocket amounts met for Non-Network Providers.

Embedded Deductible. Each member of a family is looked upon as an individual in regard to the Deductible. Once a member reaches the single Deductible, Coinsurance will apply.

Appropriate Deductible or Copayment must be satisfied before any benefit is paid except as noted.

Deductible Carryover. Amounts applied to the Deductible in the last three months of the calendar year will be carried over to the next calendar year.

Deductible is waived for Network Preventive Health Services.

The Medical Plan Out-of-Pocket Maximum amount includes the Deductible and Medical Plan Copayments and Coinsurance.

Prescription drug Copayments and Coinsurance apply to the Prescription drug Out-of-Pocket. Once this Maximum is met, Prescription Copayments will be waived.

Pre-Approval is recommended for all Inpatient admissions.

Not all benefit descriptions, exclusions and limitations are included in this document. Complete benefit descriptions and exclusions are contained in the AultCare Insurance Company Certificates of Coverage and Benefit Chart.

Contact AultCare
www.aultcare.com
330-363-6360
1-800-344-8858

This information is intended to provide a summary of products offered by AultCare.



Prescription Drugs	Retail	Mail Order (90 day supply)
Tier 1 - 1-34 day supply	\$10 Copayment or 20%, greater of	\$25 Copayment or 20%, greater of
Tier 1 - 35-60 day supply	\$20 Copayment or 20%, greater of	
Tier 2	\$30 Copayment or 30%, greater of	\$85 Copayment or 25%, greater of (\$200 max)
Tier 3	\$45 Copayment or 50%, greater of	\$130 Copayment or 45%, greater of (\$400 max)
Tier 4 and 5 - Prior Authorization is required. Medications must be obtained through an AultCare contracted Specialty Network pharmacy. Limited to a 30 day supply.		
Tier 4	\$10 Copayment or 20%, greater of	\$10 Copayment or 20%, greater of
Tier 5	\$125 Copayment or 20%, greater of	\$125 Copayment or 20%, greater of
<i>A thirty four (34) day supply is available at the retail pharmacy A sixty (60) day supply is available at the retail pharmacy for Tier 1 A ninety (90) day supply may be obtained through the mail order program</i>		

**There is an Out of Pocket Maximum of \$8,400 per Covered Person or \$16,800 per Family.
Once the Out of Pocket Maximum is met, Prescription Copayments will be waived.**

Tier Definitions

The medication tier may change due to new Drugs and Generic availability

- Tier 1** is defined as Preferred Generic medications.
- Tier 2** is defined as Preferred Brand and Non-Preferred Generic medications.
- Tier 3** is defined as Non-Preferred Brand and Non-Preferred Generic medications.
- Tier 4** is defined as Specialty Generic medications.
- Tier 5** is defined as Specialty Brand medications.

Diabetic Program

Diabetic testing supplies are available to you through your pharmacy plan. You will be eligible for a CONTOUR NEXT ONE blood glucose meter and all related blood glucose testing supplies for \$0 Copayment. To order your free meter, call 1-800-401-8440, code CTR-OPX.

Products covered for \$0 Copayment through your Pharmacy Benefit

- Contour Next Test Strips
- Contour Next Control Solution
- Microlet Next Lancing Device
- Microlet Lancets
- All generic Lancets

This information is intended to provide a summary of products offered by AultCare.

OPTUMRx[®] ONLINE RESOURCES

The OptumRx website and mobile app provide tools and information to help you take care of yourself and your pharmacy benefits. It's easy to track an order, search for a lower-cost medication, sign up for home delivery, and more.

MANAGE YOUR PRESCRIPTION NEEDS ON YOUR MEMBER ACCOUNT



To access your OptumRx account:

1. Visit the AultCare website (www.aultcare.com).
2. Log in to your AultCare online member account.
3. Once you are logged into your member account, click the **My Resources** tab.
4. Select **OptumRx** to be directed to your OptumRx account.

MANAGE YOUR PRESCRIPTION NEEDS ON THE AULTCARE APP



To access your account using your mobile device:

1. If you have not done so, download the AultCare app from the Apple App Store[®] or Google Play[™].
2. Sign into the AultCare app using the same username and password as your online member account.
3. At the bottom of your screen, select **More**.
4. Click **My Resources** and a drop down menu will appear.
5. Select **OptumRx** to be directed to your OptumRx account.



CONTACT US

330-363-6360 | 1-800-344-8858

www.aultcare.com

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Save time and manage your health using these [optumrx.com](https://www.optumrx.com) tools:



Place an order – Skip the pharmacy line and order medications you take regularly — you'll get a 90-day supply delivered to your home and may pay less



Price a drug – Compare costs from different pharmacies or find lower-cost alternatives for possible savings



Order status – Track your home delivery medication status



Pharmacy locator – Find the closest network pharmacy



Notifications and reminders – Set up text message pharmacy notifications and/or reminders to take your medication or refill a prescription



Benefit lookup – View real-time benefit information and your plan's prescription drug list



My prescriptions – Manage home delivery medication renewals, delivery status and more



Savings Advisor – See opportunities to save on your prescriptions

And with the app, you can do all of the above, plus refill a prescription by scanning your medication's barcode or sending a photo of the pill bottle.

All Optum trademarks and logos are owned by Optum, Inc. All other trademarks are the property of their respective owners.

If you, or someone you are helping, have questions about AultCare/Aultra you have the right to get help and information in your language at no cost. To speak with an interpreter, call Local: 330-363-6360 Outside Stark County: 1-800-344-8858 TTY Local: 711 Outside Stark County: 711.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca AultCare/Aultra tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al Local: 330-363-6360 Fuera del condado de Stark: 1-800-344-8858 TTY Local: 711 Fuera del condado de Stark: 711.

如果您，或是您正在協助的對象，有關於AultCare/Aultra保險公司方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 本地：330-363-6360 斯塔克縣外：1-800-344-8858 TTY線本地：711 斯塔克縣外：711。

AultCare/Aultra complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



Fill your prescriptions with home delivery.

How it works.

- 1 **Order up to a three-month supply** of your maintenance medications — ones you take regularly.
- 2 **OptumRx® fills your order**, mails it to you and lets you know when to expect your delivery.
- 3 **Your medication arrives** within 4 to 7 days of placing the order. OptumRx will notify you if there will be a delay in your order.

Four easy ways to enroll:

ePrescribe.

Or your doctor can send an electronic prescription to OptumRx.

Online.

Log in to the website on your member ID card.

Phone.

Call the toll-free number on your member ID card.

Mail.

Complete the attached order form and mail it to **OptumRx, P.O. Box 2975, Mission, KS 66201.**

Manage your medication home delivery on the go.

Order and track your prescriptions online or with our app.

The benefits of home delivery.



Your medication is delivered right to your mailbox, saving you a trip to the pharmacy.



Your maintenance medication could cost less.



Pay nothing for standard shipping.



Phone, text¹ and email reminders help you remember every dose and every refill.

¹ OptumRx provides this service at no additional cost. Standard message and data rates charged by your carrier may apply.



OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company — a leading provider of integrated health services. Learn more at optum.com.

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NEW PRESCRIPTION MAIL-IN ORDER FORM

1 Member and physician information — please use black or blue ink. One form per member.

Member ID Number		
(Additional coverage, if applicable) Secondary Member ID Number		
Last Name	First Name	MI
Delivery Address		Apt. #
City	State	ZIP
Phone Number with Area Code		
Date of Birth (mm/dd/yyyy)	Gender ○ M ○ F	Email
Physician Name		
Physician Phone Number with Area Code		

2 Health history

Medication Allergies:

<input type="radio"/> Aspirin	<input type="radio"/> Erythromycin	<input type="radio"/> Quinolones	<input type="radio"/> Others: _____
<input type="radio"/> None known	<input type="radio"/> Cephalosporins	<input type="radio"/> NSAIDs	_____
<input type="radio"/> Amoxicil/Ampicillin	<input type="radio"/> Codeine	<input type="radio"/> Penicillin	_____
		<input type="radio"/> Tetracyclines	_____

Health Conditions:

<input type="radio"/> Asthma	<input type="radio"/> Glaucoma	<input type="radio"/> High cholesterol	<input type="radio"/> Others: _____
<input type="radio"/> None known	<input type="radio"/> Cancer	<input type="radio"/> Heart condition	_____
<input type="radio"/> Arthritis	<input type="radio"/> Diabetes	<input type="radio"/> High blood pressure	_____
		<input type="radio"/> Osteoporosis	_____
		<input type="radio"/> Thyroid Disease	_____

Over-the-counter/herbal medications taken regularly: _____

3 Payment and shipping information — do not send cash

Standard delivery is included at no charge. New prescriptions should arrive within about 10 business days from the date the completed order is received. Completed refill orders should arrive within about 7 business days. OptumRx will contact you if there will be an extended delay in delivering your medications.

You may log on to optumrx.com to see if drug pricing information is available before enclosing payment. Once shipped, medications may not be returned for a refund or adjustment.

Ship overnight. Add \$12.50 to order amount (subject to change).

Check enclosed. All checks must be signed and made payable to: OptumRx.

Charge to my credit card on file.

Charge to my NEW credit card.

New Credit Card Number:

Expiration Date (Month/Year): /

Visa, MasterCard, AMEX and Discover are accepted.

Signature: _____ Date: _____

For new prescription orders and maintenance refills, this credit card will be billed for copay/coinsurance and other such expenses related to prescription orders. By supplying my credit card number, **I authorize OptumRx to maintain my credit card on file as payment method for any future charges.** To modify payment selection, contact customer service at any time.

4 Mail this completed order form with your new prescription(s) to OptumRx, P.O. Box 2975, Mission, KS 66201. DO NOT STAPLE OR TAPE PRESCRIPTIONS TO THE ORDER FORM.

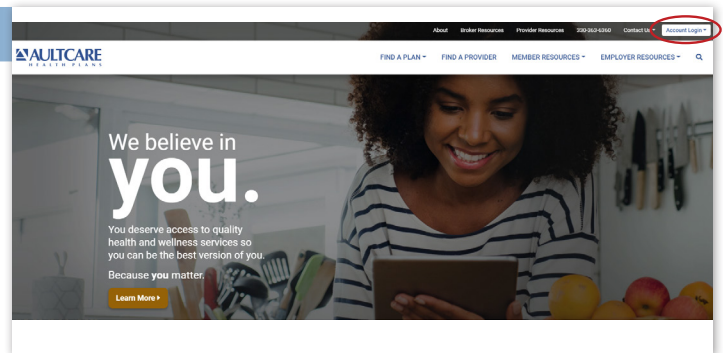
HOW TO REGISTER FOR YOUR ONLINE ACCOUNT

AultCare makes it easy to access your health information online. To access this information, you must register for a secure online account. You will need to your member ID number, located on your member ID card, to complete registration.

Follow these steps to register for your account.

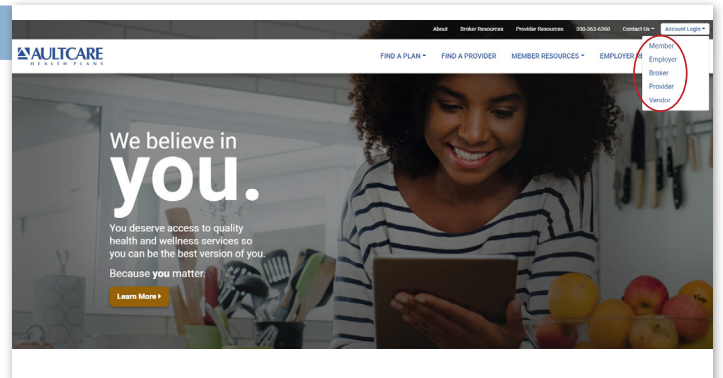
STEP 1

- » Visit www.aultcare.com.
- » Select **Account Login**.



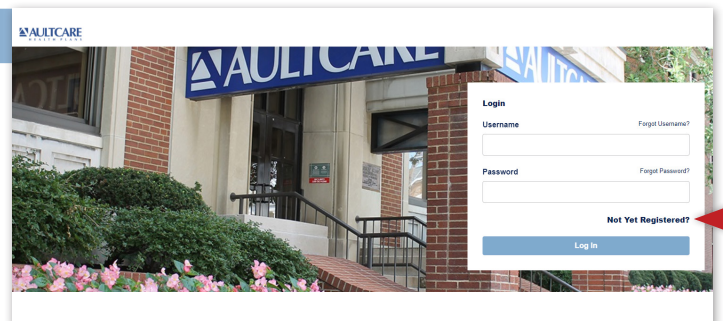
STEP 2

- » Select the type of account you want to create from the drop down menu (**Member, Employer, Broker, Provider, or Vendor**).



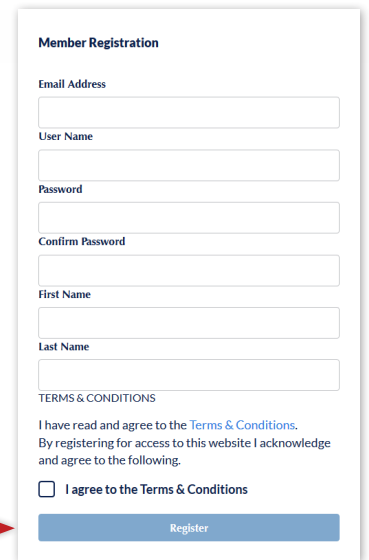
STEP 3

- » Select **Not Yet Registered?**



STEP 4

- » Complete the member registration information.
- » Accept the Terms & Conditions and select **Register**.



Member Registration

Email Address

User Name

Password

Confirm Password

First Name

Last Name

TERMS & CONDITIONS

I have read and agree to the [Terms & Conditions](#).
By registering for access to this website I acknowledge and agree to the following.

I agree to the Terms & Conditions

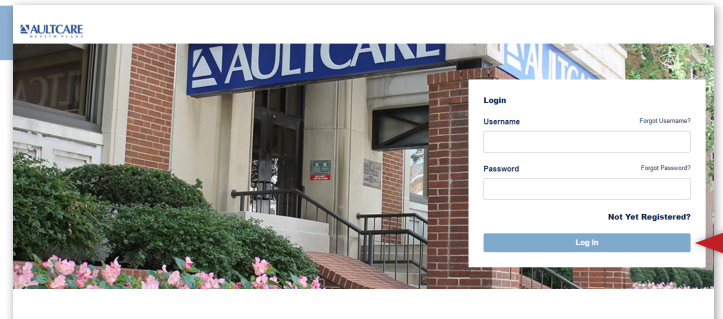
STEP 5

- » Check your email for your account verification link.
- » Click the link to verify your account.

A verification email was sent to the email address on record. Please check your email to complete the registration process.

STEP 6

- » Sign into the portal using your updated username and password.
- » Select **Log In**.



AULTCARE

Login

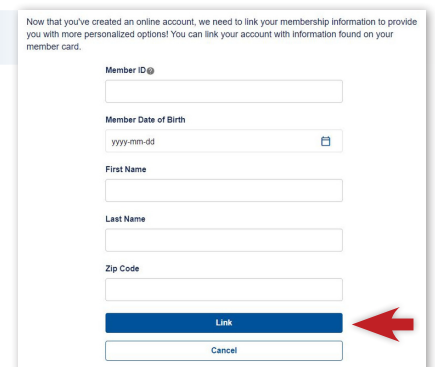
Username [Forgot Username?](#)

Password [Forgot Password?](#)

Not Yet Registered?

STEP 7

- » Complete the required fields, such as your member ID, to finish linking your account.
- » Select **Link**.
- » Your account is now registered. Use your new account to find information regarding your health plan.



Now that you've created an online account, we need to link your membership information to provide you with more personalized options! You can link your account with information found on your member card.

Member ID@

Member Date of Birth
yyyy-mm-dd

First Name

Last Name

Zip Code

CONTACT US

330-363-6360 | 1-800-344-8858 (TTY: 711)

www.aultcare.com

you
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BE PREPARED

Get the right care. Whether that's finding the right doctor, specialist, therapist or something else altogether. Just use the Find a Provider button at www.aultcare.com or contact AultCare at aultcare@aultcare.com or 330-363-6360 (toll-free: 1-800-344-8858, TTY: 711).

Find care near you whenever you need it. You get in-network coverage at hospitals, ambulatory care facilities and providers throughout a five-county area in Stark, Wayne, Holmes, Tuscarawas and Carroll Counties. With location options in more places, AultCare gives you more.

	Who usually provides care	Average wait time and cost	When to go
Emergency Room 	Doctors trained in emergency medicine	For non-emergencies: 4 hours \$755	<ul style="list-style-type: none"> • Symptoms feel life-threatening or disabling • Chest pain or severe shortness of breath • Major injury or broken bones • Sudden or unexplained loss of consciousness
Retail Health Clinic 	Physician assistants or nurse practitioners	30 minutes \$43	<ul style="list-style-type: none"> • Allergic reactions (minor) • Bumps, cuts, scrapes, rashes • Burning with urination • Burns (minor) • Cold, cough and sore throat • Sinus pain and fever (minor) • Eye or ear pain or irritation • Shots
Walk-in Doctor's Office 	Family practice doctors	30 minutes \$112	Same as retail health clinic plus ... <ul style="list-style-type: none"> • Asthma (mild) • Back pain • Nausea or diarrhea • Headache (minor)
Urgent Care Center 	Doctors who treat conditions that should be looked at right away	30 minutes \$88	Same as walk-in doctor's office plus ... <ul style="list-style-type: none"> • Animal bites • Sprains and strains • Stitches • X-rays
AultmanNow 	Board-certified providers	10 minutes \$65	<ul style="list-style-type: none"> • Cold & flu symptoms • Allergies • Sinus problems • Respiratory infection • Skin problems • And more!

Do you have health related questions or concerns? By calling 330-363-7620 or 1-866-422-9603, an operator will take your information and an experienced registered nurse will return your call.

Money-saving tip

Visit hospitals and doctors that are in your plan. If you don't, you'll often pay much more out-of-pocket for your care.

Statistics provided by AultCare Data Reporting. Reviewed: 2023

Not all plans include the AultmanNow service. Please contact your AultCare representative to see if AultmanNow is included in your healthcare plan.

You have the right to assistance and information in your language at no cost. To speak with an interpreter, call 330-363-6360 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 330-363-6360 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 330-363-6360（TTY：711）。AultCare/Aultra complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



A fast, easy and cost-effective way to see a U.S. board-certified provider with AultmanNow.

- No appointment, no waiting
- Consultation, diagnosis, and prescriptions (when appropriate)

Urgent Care

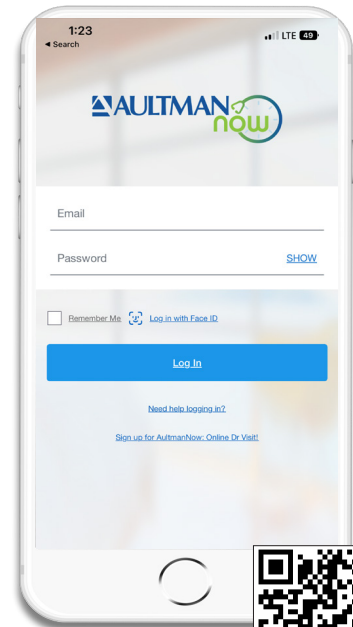
Meet through video visits or telephonically with a provider 24/7/365 for general health treatment for cold and flu, fever, rashes, abdominal pain, sinusitis, pink eye, ear infections, migraine, UTI and more.

Behavioral Health

Therapists available to provide counseling for depression, anxiety, stress, relationships, insomnia and more.

Dermatology

Upload a photo of skin concerns and dermatologists are available for consultation, diagnosis and prescriptions (when appropriate).



Scan the QR code to download the AultmanNow mobile app or visit aultmannow.com.





Behavioral health is whole-body health

See a therapist or psychiatrist from the comfort and privacy of home.

Life comes with all kinds of challenges, and sometimes we don't feel our best. It's easy to become overwhelmed by feelings of stress, anxiety and depression. It can be hard to know when to seek care for your mental health. With virtual visits on AultmanNow, you can talk with a licensed or board-certified professional comfortably from home. Connect with a provider on your smartphone, tablet or computer.

Therapists and psychiatrists can help you with many different issues, including:

- Anxiety
- Depression
- Stress management
- LGBTQ counseling
- Bereavement/grief
- OCD
- PTSD/trauma
- Relationships
- Panic attacks
- Insomnia
- Life transitions

Schedule a visit with a therapist or psychiatrist for support and coping strategies to help you feel better. Therapists can provide counseling from the privacy of home or on the go. Psychiatrists provide online medication management and support. All therapists are licensed, and all psychiatrists are board-certified. You'll get care and counseling right at home. Plus, appointments are available at convenient times, including nights and weekends. Please check with your health plan to verify covered services.

Ready to get started?

Scan the QR code to download the mobile app or visit aultmannow.com.



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GETTING THE MOST FROM YOUR HEALTHCARE PLAN

AultCare is dedicated to providing you and your family with convenient access to healthcare. In order to provide access to quality care, it is important to keep AultCare updated with any major life events. In addition, AultCare may reach out to you if more information is required regarding you and your family to accurately manage your health plan.

MAJOR LIFE EVENTS



Notifying AultCare of any major life events ensures continued healthcare coverage. If any of the below life events have recently occurred, please notify your Human Resources Coordinator as soon as possible.

- » Marriage
- » Divorce or legal separation
- » Spouse now working
- » Spouse loss of health coverage
- » New baby
- » Adoption
- » Child between ages 19 – 25 requires coverage



ADDITIONAL INFORMATION



If AultCare requires additional information, you may receive a form in the mail. Please complete the form and return it to AultCare as soon as possible. Examples of additional information:

- » **Other Coverage** – If your spouse and/or child(ren) have other health coverage, AultCare will ask you to complete an Other Coverage form each year to confirm.
- » **Divorce/Not Married** – AultCare may request a copy of your divorce decree or court order if you are divorced or a single parent covering children on your plan. The required court document provides information on which parent's healthcare plan has been ordered to pay first. If you do not have a court document, you will be asked to complete an Affidavit for Financial Support annually.
- » **Injury** – AultCare will need to know if an injury is related to an accident that may be connected to a Workers' Compensation claim, automobile or other accident. You will receive an Accident Questionnaire to confirm how the injury occurred.

CONTACT US

330-363-6360 | 1-800-344-8858 (TTY: 711)

www.aultcare.com

PROGRAMS AND SERVICES

Through our partnerships, coordination, products, network and customer service, AultCare offers members a wide variety of programs and services. These programs and services provide a diverse spectrum of value to members towards their health and wellness.

Care Coordination



AultCare's Care Coordination program encompasses all of the clinical areas of AultCare including:

- » Utilization Management
- » Primary Care Connection
- » Case Management
- » Disease Management
- » Pharmacy
- » Wellness

As an AultCare member, you may receive the following services:

- » Assistance with chronic illnesses
- » Help with transitioning care
- » Access to healthcare professionals
- » Educational mailings
- » Tele-monitoring programs for heart failure and diabetes
- » Assistance with navigating the healthcare system

24-Hour Nurse Hotline



When it comes to your health, AultCare members can talk with an experienced, registered nurse and get advice or answers to their health-related questions day or night.

Please call 330-363-7620 or 1-866-422-9603 for additional assistance.

Online Health Library



If you are preparing for surgery, living with a chronic condition or want to take a more active role in your health, our online health library can empower you to take care of your health. The online health library can help you prepare for surgery and manage your health conditions.

The online health library delivers reliable information, created in collaboration with only board-certified physicians, making it easy to understand.

To view the online health library, visit www.aultcare.com/member-resources/health-and-wellness.

Medical Cost Estimator



In an effort to empower members to take control of their healthcare dollars, members have access to a Medical Cost Estimator. This program was designed to provide an estimate as to what members can expect to pay for a wide variety of in-network services and procedures, while taking into consideration their deductible/out-of-pocket expenses.

Advantages of the Medical Cost Estimator

- » Compares costs of most common procedures between physicians, hospitals and facility charges
- » Provides members with a greater transparency
- » By utilizing this tool, members have the opportunity to save money



Online Resources



Throughout AultCare's website, you are able to manage your account information including: reviewing your claims and Summary of Benefits, ordering ID cards and accessing a wide variety of forms. AultCare's website is also a great resource for many other health-related topics.

Health & Wellness

- » Provider directory
- » Health programs and services
- » Health information and tips

Prescription Information

- » Prescription history
- » Money saving drug alternatives
- » Detailed drug information
- » National pharmacy search

Online Resources

- » Account statements
- » Benefits
- » Claims

AultCare Blue Button

- » Organize and store medical information
- » Download text file
- » Share data with members of your care team

Quick Forms

- » Member card replacement
- » Medical information
- » Dental claim form
- » Vision claim form
- » Other coverage information

AultmanNow



AultCare partners with AultmanNow, a convenient telehealth service for medical consultation, diagnosis and prescriptions (when appropriate). Members of AultmanNow have 24/7/365 on-demand access to affordable medical care via phone and online video consultation.

Features of AultmanNow

- » Access to a U.S. board-certified provider
- » Assessment of non-urgent and non-acute conditions
- » Beneficial to use on weekends and vacations
- » Addition of convenience and value to healthcare



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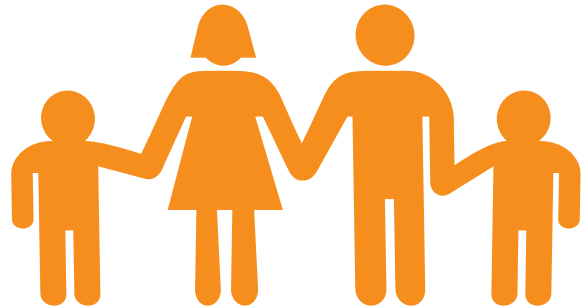
Preventive care is one of the most important steps you can take to manage your health. Routine preventive care can identify and address risk factors before they lead to illness. When you prevent illness, it helps reduce your healthcare costs. You should work with your doctors to help you follow these guidelines and address your specific health concerns.

CHILD PREVENTIVE CARE (BIRTH TO AGE 21)

- Preventive Physical Exams
- Behavioral counseling to prevent skin cancer
- Behavioral counseling to promote a healthy diet
- Blood pressure screening
- Cholesterol & lipid level screening
- Dental cavities prevention including application of fluoride varnish on all primary teeth (up to age 17)
- Depression screening
- Developmental & psycho-social behavioral assessments
- Hearing screening for newborns
- Lead exposure screening
- Newborn gonorrhea prophylaxis
- Newborn screenings, including sickle cell anemia
- Screening & behavioral counseling related to tobacco & drug use
- Screening & counseling for obesity
- Screening & counseling for sexually transmitted infections
- Screenings for heritable diseases in newborns
- Tuberculosis screening
- Vision screening
- Hepatitis B screening if at high-risk for infections

CHILD IMMUNIZATIONS

- Coronavirus Disease 2019 (COVID-19)
- Diphtheria, Tetanus, Pertussis
- Haemophilus influenza type B
- Hepatitis A & B
- Human Papilloma Virus
- Influenza (flu shot)
- Measles, Mumps, Rubella
- Meningococcal
- Pneumococcal (pneumonia)
- Polio
- Rotavirus
- Varicella (chicken pox)



ADULT PREVENTIVE CARE (AGE 21 AND OLDER)

- Preventive Physical Exam
- Abdominal aortic aneurysm screening
- Blood pressure screening
- Cholesterol & lipid level screening
- Colorectal cancer screening including fecal occult blood test, flexible sigmoidoscopy or colonoscopy
- Depression screening
- Diabetes screening
- Hepatitis B screening if at high-risk for infections
- Hepatitis C screening if at high-risk for (or one-time screening for adults born 1945 to 1965)
- HIV screening
- Screening & counseling for sexually transmitted infections
- Screening for lung cancer
- Tuberculosis screening

COUNSELING AND EDUCATION INTERVENTIONS

- Behavioral counseling to prevent skin cancer
- Behavioral counseling to promote a healthy diet
- Counseling related to aspirin use for the prevention of cardiovascular disease
- Prevention of falls in older adults
- Screening & behavioral counseling related to unhealthy alcohol and drug use
- Screening & behavioral counseling related to tobacco abuse
- Screening & nutritional counseling for obesity



ADULT IMMUNIZATIONS

- Coronavirus Disease 2019 (COVID-19)
- Hepatitis A & B
- Herpes Zoster (shingles)
- Human Papilloma Virus
- Influenza (flu shot)
- Measles, Mumps, Rubella
- Meningococcal
- Pneumococcal (pneumonia)
- Tetanus, Diphtheria, Pertussis

PRESCRIPTION DRUGS

- Aspirin
- Colonoscopy preparations
- Fluoride
- Folic Acid
- Medication to reduce the risk of primary breast cancer in women
- Smoking cessation aids
- Ferrous Sulfate Drops
- Statin Therapy
- Contraceptives
- PrEP

WOMEN'S SERVICES

- Breast & ovarian cancer susceptibility screening, counseling & testing (including BRCA* testing)
- Breast cancer screening (Mammogram)
- Breastfeeding counseling & rental of breast pumps & supplies up to the purchase price
- Bone density test to screen for osteoporosis
- Cervical cancer screening (Pap test)
- Chlamydia screening
- Discussion of chemoprevention with women at high-risk for breast cancer
- FDA-approved contraception methods and counseling for women, including sterilization
- HPV DNA Testing
- Lactation classes
- Pregnancy screenings (including hepatitis, asymptomatic bacteriuria, Rh incompatibility, syphilis, gonorrhea, chlamydia, iron deficiency anemia, alcohol misuse, tobacco use, HIV, gestational diabetes)
- Prenatal care and behavioral health counseling for healthy weight and weight gain
- Screening & counseling for interpersonal & domestic violence
- Well women visits
- Perinatal Depression Counseling and Intervention

The screenings and immunizations listed in this summary include services required by healthcare reform (the Patient Protection and Affordable Care Act). For plan years beginning on or after September 23, 2010, non-grandfathered health plans must cover these routine immunizations and other services that are recommended by the United States Preventative Services Task Force A or B, and by other organizations such as Bright Futures, endorsed by the American Academy of Pediatrics. Please note: Some services and products may be subject to age, gender or other restrictions and are subject to change. Refer to uspreventiveservicestaskforce.org or Healthcare.org for details. In addition, some prescription drugs or services may be subject to medical management techniques, such as prior authorization, quantity limits, etc.

If these services are performed by a network provider, members cannot be charged a coinsurance or deductible. Out-of-network charges may apply if the services are performed by a non-network provider.

*All genetic testing, including BRCA testing, requires prior authorization.

NETWORK HOSPITALS

Facility Name	City
Akron Children's Hospital	Akron
Aultman Alliance Community Hospital	Alliance
Aultman Hospital	Canton
Aultman Orrville Hospital	Orrville
Cleveland Clinic Akron General Lodi Hospital	Lodi
Cleveland Clinic Akron General Medical Center	Akron
Cleveland Clinic Medina Hospital*	Medina
Cleveland Clinic Mercy Hospital	Canton
Cleveland Clinic Union Hospital	Dover
Coshocton Regional Medical Center*	Coshocton
Crystal Clinic Orthopaedic Center	Akron
East Liverpool City Hospital*	E. Liverpool
Harrison Community Hospital	Cadiz
Pomerene Hospital	Millersburg
Salem Community Hospital	Salem

Facility Name	City
St. Elizabeth Boardman Hospital	Boardman
St. Elizabeth Youngstown Hospital	Youngstown
St. Joseph Warren Hospital	Warren
Summa Health System	Akron/Barberton
The Cleveland Clinic Foundation**	Cleveland
Trinity Health System	Steubenville
Trinity Hospital Twin City	Dennison
UH Avon Rehabilitation Hospital	Avon
UH Ahuja Medical Center	Beachwood
UH Bedford Campus	Bedford
UH Cleveland Medical Center	Cleveland
UH Conneaut Medical Center	Conneaut
UH Elyria Medical Center	Elyria
UH Geauga Medical Center	Chardon
UH Geneva Medical Center	Geneva

Continued on reverse side.

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NETWORK HOSPITALS

Facility Name	City
UH Lake West Medical Center	Willoughby
UH MacDonald Women's Hospital	Cleveland
UH Madison Health Center	Madison
UH Parma Medical Center	Parma
UH Portage Medical Center	Ravenna
UH Rehabilitation Hospital	Beachwood
UH Richmond Campus	Richmond Heights
UH Samaritan Medical Center	Ashland
UH Seidman Cancer Center	Cleveland
UH St. John Medical Center	Westlake
UH TriPoint Medical Center	Painsville
Western Reserve Hospital	Cuyahoga Falls
Wooster Community Hospital	Wooster

This comprehensive list of hospitals excludes the Heartland Network, Select Network and Aultman Plans. When accessing care at certain facilities, services may be received from hospital-based physicians. Some of these physicians may not be contracted under your plan. Members will be responsible for the difference in payment. Visit the AultCare Provider Directory at www.aultcare.com/findaprovider for the most up-to-date information.

**AultCare PPO Only
**Upon approved referral
Reviewed: 3/2023*

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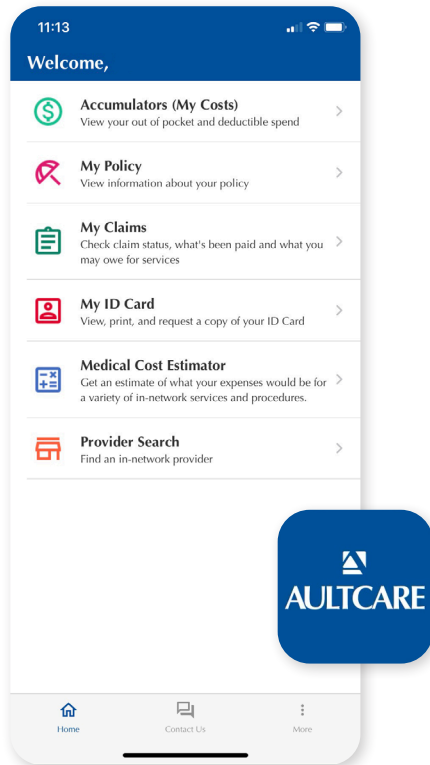
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MOBILE APP

AultCare's mobile app provides convenient access to your healthcare information. Download the app for free on the Apple App Store or the Google Play Store.



Features available on the mobile app:

-  **My Costs** – Accumulator information for easy-to-read calculations of deductibles and out-of-pocket costs.
-  **My Policy** – Information regarding your policy and plan benefits.
-  **My Claims** – Information regarding claims, including claim status, payments, and owed payments. Use this feature to also find Explanation of Benefit information for each claim.
-  **My ID Card** – Access to your member ID card. Through this feature, member ID cards can be downloaded, printed, or sent via postal mail.
-  **Medical Cost Estimator** – Calculate an estimate of your expenses for in-network services and procedures.
-  **Provider Search** – Use our online directory to find an in-network provider.

Scan the QR code that corresponds with your device to download the AultCare mobile app.



APPLE
App Store



GOOGLE
Play Store

A compilation of other resources are available on the platform but vary dependent on your plan.

- Pharmacy Benefit Manager*
- HealthEquity*
- Other Coverage Information
- Explanation of Benefits FAQ

*If applicable

If you are an existing AultCare member, you will need to register for a new account regardless if you had an account on our previous platform. You can use the same username when you register, but you may need to update your password.

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